

# **MAINVIEW<sup>®</sup> for CICS Monitors Guide**

**Version 5.6**

**July 15, 2002**



Copyright 2002 BMC Software, Inc., as an unpublished work. All rights reserved.

BMC Software, the BMC Software logos, and all other BMC Software product or service names are registered trademarks or trademarks of BMC Software, Inc. IBM and DB2 are registered trademarks of International Business Machines Corp.

THE USE AND CONTENTS OF THIS DOCUMENTATION ARE GOVERNED BY THE SOFTWARE LICENSE AGREEMENT ENCLOSED AT THE BACK OF THIS DOCUMENTATION.

## Restricted Rights Legend

U.S. GOVERNMENT RESTRICTED RIGHTS. UNPUBLISHED -- RIGHTS RESERVED UNDER THE COPYRIGHT LAWS OF THE UNITED STATES. Use, duplication, or disclosure by the U.S. Government is subject to restrictions set forth in FAR Section 52.227-14 Alt. III (g)(3), FAR Section 52.227-19, DFARS 252.227-7014 (b) or DFARS 227.7202, as amended from time to time. Contractor/Manufacturer is BMC Software, Inc., 2101 CityWest Blvd., Houston, TX 77042-2827, USA. Any contract notices should be sent to this address.

---

## Contacting BMC Software

You can access the BMC Software Web site at <http://www.bmc.com>. From this Web site, you can obtain information about the company, its products, corporate offices, special events, and career opportunities.

### United States and Canada

**Address** BMC Software, Inc.  
2101 CityWest Blvd.  
Houston TX 77042-2827

**Telephone** 713 918 8800 or  
800 841 2031

**Fax** 713 918 8000

### Outside United States and Canada

**Telephone** (01) 713 918 8800

**Fax** (01) 713 918 8000

---

---

## Customer Support

You can obtain technical support by using the Support page on the BMC Software Web site or by contacting Customer Support by telephone or e-mail. To expedite your inquiry, please see “Before Contacting BMC Software.”

### Support Web Site

You can obtain technical support from BMC Software 24 hours a day, 7 days a week at <http://www.bmc.com/support.html>. From this Web site, you can

- read overviews about support services and programs that BMC Software offers
- find the most current information about BMC Software products
- search a database for problems similar to yours and possible solutions
- order or download product documentation
- report a problem or ask a question
- subscribe to receive e-mail notices when new product versions are released
- find worldwide BMC Software support center locations and contact information, including e-mail addresses, fax numbers, and telephone numbers

### Support by Telephone or E-mail

In the United States and Canada, if you need technical support and do not have access to the Web, call 800 537 1813. Outside the United States and Canada, please contact your local support center for assistance. To find telephone and e-mail contact information for the BMC Software support center that services your location, refer to the Contact Customer Support section of the Support page on the BMC Software Web site at [www.bmc.com/support.html](http://www.bmc.com/support.html).

### Before Contacting BMC Software

Before you contact BMC Software, have the following information available so that Customer Support can begin working on your problem immediately:

- product information
  - product name
  - product version (release number)
  - license number and password (trial or permanent)
- operating system and environment information
  - machine type
  - operating system type, version, and service pack or other maintenance level such as PUT or PTF
  - system hardware configuration
  - serial numbers
  - related software (database, application, and communication) including type, version, and service pack or maintenance level
- sequence of events leading to the problem
- commands and options that you used
- messages received (and the time and date that you received them)
  - product error messages
  - messages from the operating system, such as `file system full`
  - messages from related software

---

---

# Contents

<b>Chapter 1</b>	<b>Overview of Monitors</b>	
	Types of Monitors . . . . .	1-2
	Starting Monitors . . . . .	1-2
	Typical Steps for Manually Starting a Monitor . . . . .	1-3
	Automatically Starting Monitors . . . . .	1-5
	Defining Multiple Requests . . . . .	1-5
	Request Initiation . . . . .	1-6
	Request Termination . . . . .	1-6
	Request Comments . . . . .	1-7
	Automatic Startup of Multiple Requests . . . . .	1-7
	Displaying Monitor Data . . . . .	1-8
	Logging Monitor Data . . . . .	1-9
	Stopping Monitors . . . . .	1-10
 <b>Chapter 2</b>	 <b>Using Monitors</b>	
	Active Timer Requests Panel . . . . .	2-1
	Accessing the Active Timer Requests Panel . . . . .	2-2
	Active Timer Requests Panel Fields . . . . .	2-3
	Active Timer Requests Panel Commands Overview . . . . .	2-5
	Active Timer Requests Panel Primary Commands . . . . .	2-6
	Line Commands . . . . .	2-6
	Monitor History Panel (S Line Command) . . . . .	2-7
	Show Monitor (W Line Command) . . . . .	2-10
	Modify Monitor (M Line Command) . . . . .	2-11
	Replicate Monitor (R Line Command) . . . . .	2-13
	Purge Monitor (P Line Command) . . . . .	2-14
	Stop Monitor (Z Line Command) . . . . .	2-15
	System Commands . . . . .	2-15
	Application Transfer Commands . . . . .	2-16
	Monitor Summary Panel (DMON Command) . . . . .	2-16
	Active Monitor Warning Panel (DWARN Command) . . . . .	2-18
	Start Monitor (SM Command) . . . . .	2-20
	Data Collection Monitors Panel . . . . .	2-20
	Data Collection Monitors Panel Primary Commands . . . . .	2-22

Data Collection Monitors Panel Line Commands . . . . .	2-23
Start Workload or Resource Monitor (S Line Command) . . . . .	2-23

## Chapter 3

### BBI Subsystem Information

Overview . . . . .	3-1
Display Statistics and Defaults Panel . . . . .	3-1
BBI-SS PAS Status Information . . . . .	3-3
Timer Facility Activity Statistics . . . . .	3-3
Active Default Parameters . . . . .	3-4
Defined Requests by Target . . . . .	3-5
Line Commands . . . . .	3-6

## Chapter 4

### Monitor Reference

Monitor Messages . . . . .	4-1
Workload Monitors . . . . .	4-2
@ELAP — Average Execution Time . . . . .	4-2
@INPQ — Average Dispatch Queue Time . . . . .	4-2
@RESP — Average Response Time . . . . .	4-3
#PROC — Number of Transactions Processed . . . . .	4-3
ATRAC . . . . .	4-4
Task Monitors . . . . .	4-4
@TSKA — Storage above 16MB Line Used by Current Tasks . . . . .	4-4
@TSKB — Storage below 16MB Line Used by Current Tasks . . . . .	4-4
@TSKC — Total Amount of CPU Usage by Current Tasks . . . . .	4-5
@TSKD — Number of Database Calls by Current Tasks . . . . .	4-5
@TSKF — Number of Files Used by Current Tasks . . . . .	4-6
@TSKS — Current Total Storage Used by Active Tasks . . . . .	4-6
ENQC — Enqueue Conflicts . . . . .	4-7
ENQW — Tasks Waiting on Enqueue . . . . .	4-7
SDCT — Total CICS Storage Dumps . . . . .	4-8
MXTC — Current Percentage of Maximum Tasks . . . . .	4-8
@PICT — Number of Program Interrupts . . . . .	4-9
@CMXT — Percentage of Class Maximum Tasks . . . . .	4-9
IAID — Number of Automatic Initiate Descriptors . . . . .	4-9
IDCT — Number of CICS Storage Dumps per Interval . . . . .	4-10
IICE — Number of Interval Control Elements . . . . .	4-10
General Monitors . . . . .	4-11
@MONI — Number of Current Service Level Exceptions . . . . .	4-11
@GLBD — Percentage Used of CICS TD DFHINTRA . . . . .	4-11
@GLBE — Percentage Used of CICS Extended Private Storage . . . . .	4-12
@GLBM — Usage of CICS Main Temporary Storage . . . . .	4-12
@GLBP — Percentage Used of CICS Private Storage . . . . .	4-12
@GLBT — Percentage of CPU Usage Attributable to CICS Tasks . . . . .	4-13
@GLBU — Percentage of CPU Usage Attributable to CICS User Tasks . . . . .	4-13
@GLBX — Current CICS Auxiliary Temporary Buffer Storage . . . . .	4-14
@TDBU — Percentage of TD Buffers in Use . . . . .	4-14
@TDBW — Current TD Buffer Waits . . . . .	4-14

@TDSU — Percentage of TD Strings in Use . . . . .	4-15
@TDSW — Current TD String Waits . . . . .	4-15
@TDQL — Records in Queue for Destination ID. . . . .	4-15
@TDQT — Records in Queue Exceeds Trigger . . . . .	4-16
@TSBU — Percentage of TS Buffers in Use . . . . .	4-16
@TSBW — Current TS Buffer Waits . . . . .	4-17
@TSSU — Percentage of TS Strings in Use . . . . .	4-17
@TSSW — Current TS String Waits. . . . .	4-17
GBLO — Largest OSCOR below 16MB Line . . . . .	4-18
GBLQ — Largest LSQA Below 16MB Line . . . . .	4-18
@IMSN — IMS Not Attached . . . . .	4-19
JRNR — Journals Waiting Reply . . . . .	4-19
@DB2N — DB2 Not Attached . . . . .	4-19
Problem Monitors. . . . .	4-20
@PRB1 — Number of Current Problems in CICS . . . . .	4-20
@PRB2 — Number of Current Problems in CICS Tasks . . . . .	4-22
@PRB3 — Number of Current Problems in CICS Resources . . . . .	4-23
@PRB4 — Number of Current Problems in CICS Monitor Data . . . . .	4-24
Storage Monitors. . . . .	4-24
LSRL — Percentage of LSR LOOKASIDE . . . . .	4-25
LSRS — Percentage of LSR Strings Used. . . . .	4-25
LSRW — Current LSR String Waits . . . . .	4-25
PGMS — Program Storage Size . . . . .	4-26
TSTE — Temporary Storage Size . . . . .	4-26
#DSAV — Current DSA Pages Available . . . . .	4-26
#DSIZ — Total DSA Size . . . . .	4-27
#DSTO — Current DSA Available . . . . .	4-27
#ESAV — Current EDSA Pages Available . . . . .	4-28
#ESIZ — Total EDSA Size . . . . .	4-28
#ESTO — Current EDSA Available . . . . .	4-28
CSUT — Percentage of CSA Storage in Use . . . . .	4-29
DSUT — Percentage of DSA Storage in Use . . . . .	4-29
ECSUT — Percentage of ECSA Storage in Use . . . . .	4-30
@SVCT — Number of Storage Violations . . . . .	4-30

## Appendix A

### Monitor Messages

Parts of a Message . . . . .	A-1
Message Table. . . . .	A-2

## Appendix B

### Keyword Parameters

Nonmodifiable Keyword Options. . . . .	B-1
Selection Criteria . . . . .	B-1
Keywords . . . . .	B-2

## Index

---



---

# Figures

Figure 1-1	Panels and Commands Used to Start a Monitor . . . . .	1-4
Figure 2-1	Active Timer Requests Panel (Before Scrolling Right) . . . . .	2-2
Figure 2-2	Active Timer Requests Panel (After Scrolling Right) . . . . .	2-3
Figure 2-3	PLOT Sample Display . . . . .	2-7
Figure 2-4	Area 1 - Monitor Statistics . . . . .	2-8
Figure 2-5	Area 2 - Averages Per Interval . . . . .	2-8
Figure 2-6	Area 3 - Interval Sample Values . . . . .	2-9
Figure 2-7	Area 4 - Monitor Measurements . . . . .	2-9
Figure 2-8	Area 5 - Range Limits and Distribution . . . . .	2-10
Figure 2-9	Show Resource Monitor Request Panel . . . . .	2-11
Figure 2-10	Modify Resource Monitor Request Panel . . . . .	2-12
Figure 2-11	Replicate Resource Monitor Request Panel . . . . .	2-13
Figure 2-12	Confirm Purge Request Panel . . . . .	2-15
Figure 2-13	Monitor Summary Panel . . . . .	2-17
Figure 2-14	Warning Summary Panel . . . . .	2-19
Figure 2-15	Data Collection Monitors Panel . . . . .	2-21
Figure 2-16	Start Workload Monitor Request Panel . . . . .	2-24
Figure 3-1	Sample Timer Facility Display . . . . .	3-2
Figure 3-2	BBI-SS PAS Status . . . . .	3-3
Figure 3-3	Timer Facility Activity . . . . .	3-3
Figure 3-4	Active Default Parameters . . . . .	3-4
Figure 3-5	Defined Requests by Target . . . . .	3-5
Figure 3-6	Active Timer Requests List . . . . .	3-7

---

---

# Tables

Table A-1	Monitor Messages	A-2
Table B-1	Keyword Summary	B-2
Table B-2	Keywords to Define Requests	B-3
Table B-3	Keywords to Define Request Activation	B-4
Table B-4	Keywords to Define Warnings (Monitor services only)	B-5
Table B-5	Keywords to Define Special Options	B-6
Table B-6	Keywords to Define Application Trace Parameters	B-7
Table B-7	Keywords to Define Workload Selection Criteria	B-8
Table B-8	Keywords to Define Trace Logging	B-9
Table B-9	Keywords to Define Exception Filters for Application Trace	B-10

---

---

# About This Book

This book contains detailed information about the MAINVIEW<sup>®</sup> for CICS data collection monitors and is intended for CICS help desk personnel and system programmers.

To use this book, you should be familiar with the following items:

- Customer Information Control System (CICS) concepts and operations
- Multiple Virtual Storage (MVS) concepts and the Interactive System Productivity Facility (ISPF)
- MAINVIEW windows and full-screen modes

---

## How This Book Is Organized

This book, which describes the MAINVIEW for CICS data collection monitors, is organized as follows. In addition, an index appears at the end of the book.

Chapter/Appendix	Description
Chapter 1, "Overview of Monitors"	Provides an overview of the data collection monitors and the functions they provide. Also describes how to start and stop them.
Chapter 2, "Using Monitors"	Describes the ISPF panels used to start and configure monitors. In addition, describes how to review the data collected by the monitors.
Chapter 3, "BBI Subsystem Information"	Describes the BBI subsystem.
Chapter 4, "Monitor Reference"	Describes the parameters and messages for each monitor.
Appendix A, "Monitor Messages"	Provides the list of messages cross-referenced by issuing monitors.
Appendix B, "Keyword Parameters"	Describes the parameters used to configure and start monitors.

## Related Documentation

BMC Software products are supported by several types of documentation:

- online and printed books
- online Help
- release notes and other notices

In addition to this book and the online Help, you can find useful information in the publications listed in the following table. As "Online and Printed Books" on page xv explains, these publications are available on request from BMC Software.

Category	Document	Description
Installation documents	<i>OS/390 and z/OS Installer Guide</i>	Provides instructions for installing and maintaining BMC Software products.
	<i>MAINVIEW Installation Requirements Guide</i>	Describes the software and storage environment required to install MAINVIEW products.
	<i>MAINVIEW Common Customization Guide</i>	Describes how to set up the operating environment for MAINVIEW products to your site's requirements.
	<i>MAINVIEW Administration Guide</i>	Describes how to manage and maintain the operating environment for MAINVIEW products at your site.
	<i>Implementing Security for MAINVIEW</i>	Provides procedures to create SAF resource definitions for the services and commands in MAINVIEW for CICS.
	<i>MAINVIEW for CICS Customization Guide</i>	Describes how to customize MAINVIEW for CICS for use at your site.
User documents	<i>Using MAINVIEW</i>	Describes how to use the common MAINVIEW interface.
	<i>MAINVIEW for CICS Online Services Reference Manual</i>	Describes the MAINVIEW for CICS online services, including full-screen displays and windows-based views.
	<i>Getting Started With MAINVIEW for CICS</i>	Provides an introduction to the product and offers exercises to help you get started with the online services.
	<i>MAINVIEW for CICS PERFORMANCE REPORTER User Guide</i>	Describes how to produce a variety of batch reports, including <ul style="list-style-type: none"> <li>• standard CICS performance and resource reports</li> <li>• custom reports written with the Performance Reporting Language (PRL)</li> </ul>
Release documents	<i>MAINVIEW for CICS Release Notes</i>	Describes the product enhancements and fixes that are included in the current version of MAINVIEW for CICS.

## Online and Printed Books

The books that accompany BMC Software products are available in online format and printed format. You can view online books with Acrobat Reader from Adobe Systems. The reader is provided at no cost, as explained in “To Access Online Books.” You can also obtain additional printed books from BMC Software, as explained in “To Request Additional Printed Books.”

---

## To Access Online Books

Online books are formatted as Portable Document Format (PDF) files. You can view them, print them, or copy them to your computer by using Acrobat Reader 3.0 or later. You can access online books from the documentation compact disc (CD) that accompanies your product or from the World Wide Web.

In some cases, installation of Acrobat Reader and downloading the online books is an optional part of the product-installation process. For information about downloading the free reader from the Web, go to the Adobe Systems site at <http://www.adobe.com>.

To view any online book that BMC Software offers, visit the support page of the BMC Software Web site at <http://www.bmc.com/support.html>. Log on and select a product to access the related documentation. (To log on, first-time users can request a user name and password by registering at the support page or by contacting a BMC Software sales representative.)

## To Request Additional Printed Books

BMC Software provides printed books with your product order. To request additional books, go to <http://www.bmc.com/support.html>.

## Online Help

The MAINVIEW for CICS product includes online Help in the MAINVIEW for CICS ISPF interface. You can access Help from any ISPF panel or MAINVIEW window by

- pressing **F1**
- issuing the **HELP** command

## Release Notes and Other Notices

Printed release notes accompany each BMC Software product. Release notes provide current information such as

- updates to the installation instructions
- last-minute product information



---

In addition, BMC Software sometimes provides updated product information between releases (in the form of a flash or a technical bulletin, for example). The latest versions of the release notes and other notices are available on the Web at <http://www.bmc.com/support.html>.

## Conventions

This section provides examples of the conventions used in this book and explains how to read ISPF panel-flow diagrams and syntax statements.

### General Conventions

This book uses the following general conventions:

Item	Example
information that you are instructed to type	Type <b>SEARCH DB</b> in the designated field.
specific (standard) keyboard key names	Press <b>Enter</b> .
field names, text on a panel	Type the appropriate entry in the <b>Command</b> field.
directories, file names, Web addresses	The BMC Software home page is at <b>www.bmc.com</b> .
nonspecific key names, option names	Use the HELP function key.
MVS calls, commands, control statements, keywords, parameters, reserved words	Use the SEARCH command to find a particular object.
code examples, syntax statements, system messages, screen text	The table <i>table_name</i> is not available.
emphasized words, new terms, variables	The instructions that you give to the software are called <i>commands</i> .  In this message, the variable <i>file_name</i> represents the file that caused the error.

This book uses the following types of special text:

**Note:** Notes contain important information that you should consider.

**Tip:** Tips contain useful information that may improve product performance or that may make procedures easier to follow.

---

---

# Chapter 1 Overview of Monitors

Data collection monitors, sometimes referred to as *active timers*, measure key system resources. The data collected at each sampling interval is compared to predefined thresholds. When a threshold is exceeded, a warning message (with prefix FT) is issued. Messages can be displayed by several MAINVIEW for CICS display services.

The collected data are also stored in the BBILOG and are available for recall. You can view a plot of the recent history of any monitored variable at any time. You can take appropriate action either manually or with an automated script from MAINVIEW<sup>®</sup> AutoOPERATOR<sup>™</sup> (AutoOPERATOR).

In addition, you can:

- access monitors easily through ISPF-like menus and scrollable lists
- move quickly from the LTRAC or STRAC trace display service to a set of related workload monitors
- view plot or graphic summary displays that can be refreshed in a user-defined cycle
- start or stop a monitor with an AutoOPERATOR EXEC
- start a series of monitors automatically when the system starts or at your request
- print a screen image to the online BBI-SS PAS Image log automatically, to the BBI-TS Image log, or to your BBISPRNT data set.

## Types of Monitors

There are four types of monitors: general, workload, task, and storage. Each collects data about a particular area in a specified CICS target region.

- General monitors track broad areas of CICS performance. Included amongst these monitors are the general-purpose problem monitors.
- Workload monitors collect information about workloads including transactions, transient data queues, and transaction classes.
- Task monitors track CICS transactions including CPU usage by task, number of database calls by task, and number of files used by task.
- Storage monitors collect information about storage including temporary size, DSA pages available, total DSA size, and EDSA available.

## Starting Monitors

Monitors can be started automatically when the system starts, or manually once the system starts. You can manually start a monitor at any time. A typical method is described in “Typical Steps for Manually Starting a Monitor” on page 1-3.

Other methods are summarized here:

- Use the SM command to access the list of data collection monitors. See “Start Monitor (SM Command)” on page 2-20.
- Replicate an active monitor request from the Active Timer list application.
- Start a monitor service from an AutoOPERATOR EXEC.
- Write an EXEC that starts a monitor service. A BMC Software AutoOPERATOR product must be installed.
- Use the IMFEXEC IMFC command followed by the service name, optional parameters, and an identifier for the target CICS region:

```
IMFEXEC IMFC SET REQ=DSUT CDSA I=00:06:00 TARGET=cicsid
```

Monitors can also be configured to start automatically when the PAS starts (for static targets), or when the target CICS region starts (for dynamic targets).

To automatically start a monitor:

Define a series of requests as a member of your BBI-SS PAS BBPARM data set that can be started automatically when the system starts or at your request (see “Automatically Starting Monitors” on page 1-5).

## Typical Steps for Manually Starting a Monitor

1. On the Service Menu panel use the **1 Monitors** option (**S.1** option from the Primary Option Menu panel) to display the Active Timer Requests panel.

This panel displays summary information about the currently active monitors, and provides commands for using them.

2. On the Active Timer Requests panel select the **SM** command to display the Data Collection Monitors panel.

This panel lists the available monitors.

3. On the Data Collection Monitors panel select the **S (Set Up)** command.

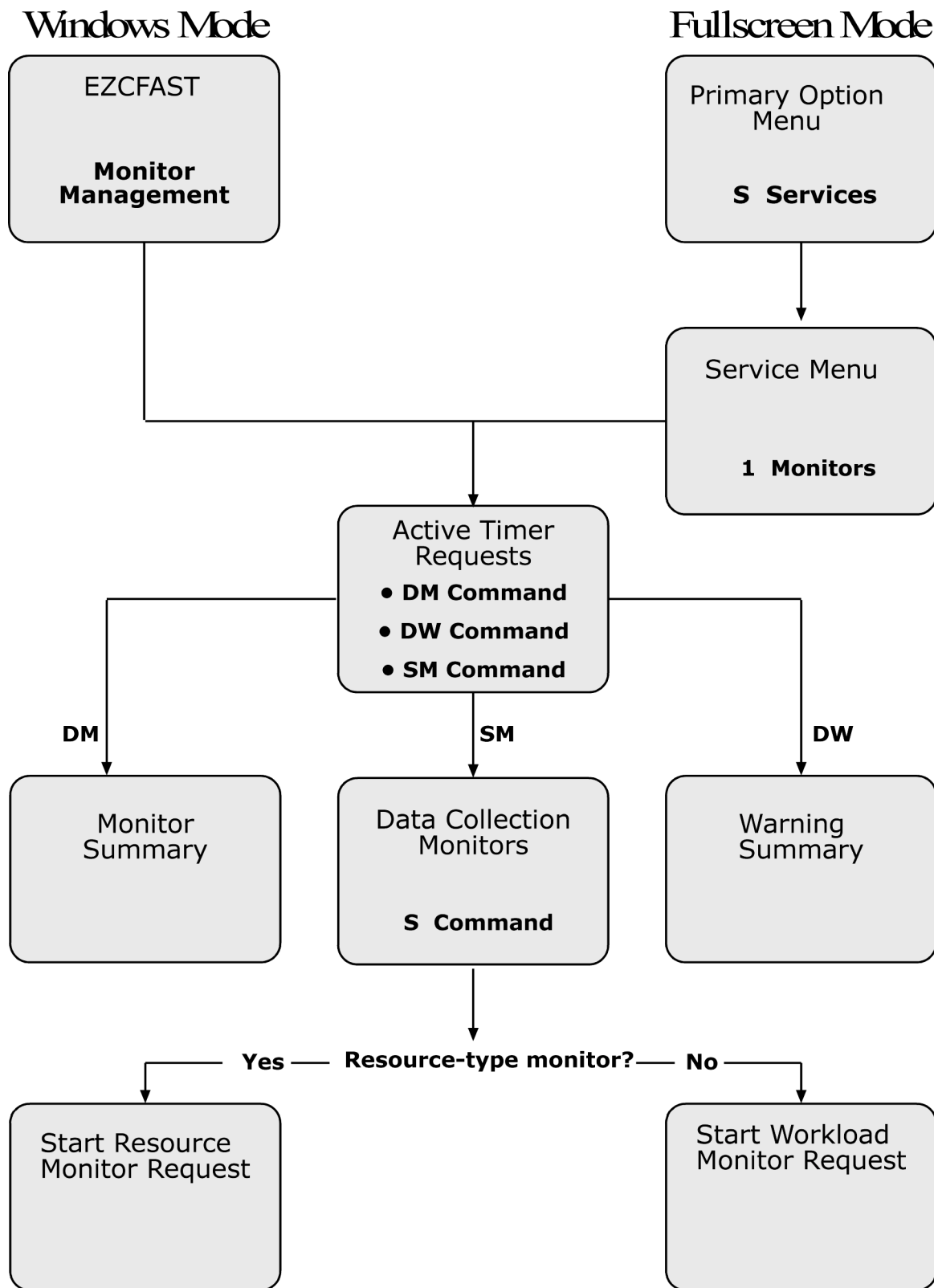
If the selected monitor is a workload-type monitor, the Start Workload Monitor Request panel is displayed. Otherwise, the Start Resource Monitor Request panel is displayed. Both panels enable you to define the monitors parameters and start the monitor.

4. Start the monitor by completing either the Start Workload Monitor Request panel or the Start Resource Monitor Request panel.

**Note:** Thresholds are set for the PROBLEM service by using the CMRPRBT table; they are set for the MONITOR service by using the CMRSOPT table. These macros are described in the *MAINVIEW for CICS Customization Guide*. The thresholds you set are related only to the BBILOG messages currently active for each PROBLEM or MONITOR service.

The panels and commands used to start a monitor are illustrated in Figure 1-1 on page 1-4.

Figure 1-1 Panels and Commands Used to Start a Monitor



# Automatically Starting Monitors

To define a group of monitors that are started automatically when the BBI-SS PAS starts:

1. Define a group of requests in a member of your BBPARM data set.
2. Specify the member containing the block of requests in BBPARM member BBIISP00.

## Defining Multiple Requests

A series of valid requests can be predefined in a member of the BBI-SS PAS BBPARM. There are several sample block request members in the BBPARM data set named CMRBLK*n*. You can modify these sample members or create new ones.

CMRBLK1	Use as a model when the MAINVIEW for CICS extractor is not active.
CMRBLK2	Use as a model when the MAINVIEW for CICS extractor is active and basic monitoring is required.
CMRBLK3	Use as a model when the MAINVIEW for CICS extractor is active and detailed monitoring is required.
CMRBLK4	Use as a model to collect data with the monitors introduced in MAINVIEW for CICS version 4.1 or later.

There can be one group of requests for each CICS region. Requests for display logging and starting monitors can be specified; for example, member CMRBLK*x* in BBPARM could contain:

```
REQ=@RESP,I=00:00:30,PROG=ABC1 DE+
TEST+++A,USERID=FRED,QIS=YES
REQ=#PROC,I=00:01:00,TERM=NODE0101,QIS=NO
REQ=@INPQ,I=00:02:00,CLASS=1,RST=COLD
```

This example indicates:

- Response time data should be collected and processed every 30 seconds for program ABC1, any program beginning DE, and any program beginning with TEST and ending with A when executed by user ID FRED. The service is to be quiesced when the CICS region is not active (default).

- The number of transactions executed should be collected and processed every minute for terminal NODE0101. The monitor is not quiesced.
- Input queue time should be collected and processed every 2 minutes for transactions that execute in Class 1. The monitor data is reset to zero when the monitor is restarted following a quiesce.

## Request Initiation

Each request can start anywhere in a line from columns 1 to 79 and begins with the REQ keyword.

A service is uniquely defined in a request by its request ID. The request ID is the service select code (ssc) and, if necessary, a parameter. The request ID is followed by a series of optional keywords (see Appendix B, “Keyword Parameters”). It is specified as:

```
REQ=ssc,parameter [keywords]
```

Duplicate requests are not allowed; however, multiple requests for the same service can be active concurrently if the reqid for each request has a unique parameter. For example, the transaction rate for workload A (REQ=#PROC,WKLDA) or for workload B (REQ=#PROC,WKLDB) can be measured.

## Request Termination

The original reqid must be specified to purge an active service request. For example, to purge the #PROC service monitoring the transaction rate for workload A, the command would be

```
PRG=#PROC,WKLDA [keywords]
```

If the parameter, WKLDA, is not specified, the service monitoring all workloads is purged.



## Request Comments

Comments can be specified in a block request member of BBPARM. A comment is delimited by an asterisk (\*). The commented text begins and ends with an \*. A warning indicator is issued when invalid characters, which are treated as blanks, are encountered.

**Note:** If line numbers are used in a block request member, each number should be preceded by an \*.

## Automatic Startup of Multiple Requests

Multiple requests can be started when the BBI-SS PAS starts. The name of the BBPARM member containing the block of requests is specified in the BBIISP00 member of BBPARM. The parameters are

TARGET	Defines the CICS region to be monitored.
BLK	Specifies the BBPARM member name to be started.
USRID or AUTOID	Specifies the identifier of the user.

TARGET, BLK, and USRID must be written on the same line and can be repeated for different targets. TARGET and BLK are required; USRID is optional. AUTOID is required and is written on a separate line from TARGET and BLK; for example:

```
AUTOID=ADMIN  
TARGET=CICS1 , BLK=CMRBLK1  
TARGET=CICS2 , BLK=CMRBLK2  
TARGET=CICS3 , BLK=CMRBLK3
```

or

```
TARGET=CICS1 , BLK=CMRBLK1 , USRID=$TCMRAR  
TARGET=CICS2 , BLK=CMRBLK2 , USRID=$TDCMRX  
TARGET=CICS3 , BLK=CMRBLK3 , USRID=$TCMRC
```

If the USRID parameter is not specified, the default is AUTOID.

This example assumes there are three active CICS regions. The monitors defined in CMRBLK1 extract data from region CICS1 and are associated with the user ID \$TCMRAR. The monitors defined in CMRBLK2 extract data from region CICS2 and are associated with the user ID \$TDCMRX. The monitors defined in CMRBLK3 extract data from region CICS3 and are associated with the user ID \$TCMRC.

**Note:** If the target CICS region is not active, the QIS option defines the action to be taken for each request. The default is to quiesce until the target CICS starts.

## Displaying Monitor Data

A display of the data collected by monitors can be requested by any of the following methods:

- Selecting a scrollable list of active monitors and their current values as described in “Typical Steps for Manually Starting a Monitor” on page 1-3.
  - Access the Active Timer Request list application directly from the Primary Option Menu (Option S.1) to view all active monitors.
  - Move the cursor to the EXPAND line for the **MON(xxxx)** field in an application trace display and press **Enter** to view related monitors in the Active Timer list application.
  - Use the D line command from the Data Collection Monitors service list application to access the Active Timer list for only the selected service.
- Selecting an active monitor summary display (DMON). Use the DM application transfer command.
- Selecting an active monitor warning display (DWARN).
  - Use the DW application transfer command.
  - Invoke the DWARN service from the Service Display panel.
- Selecting a graphic plot of the historical data collected by one monitor.
  - Use the S line command in the Active Timer list (Option S.1) to select a plot of the data collected by that active monitor.

- Move the cursor to one of the monitor requests in a DMON or DWARN display and press **Enter** to view a plot of data collected by that monitor as described in “Monitor Summary Panel (DMON Command)” on page 2-16, and “Active Monitor Warning Panel (DWARN Command)” on page 2-18.
- Setting up monitor graphic displays for timed, cyclic refresh. Select Option C, **CYCLE SETUP**, from the Primary Option Menu to set up a continuous timed cycle of refreshable monitor plot (PLOT, with a service name parameter) or graphic summary displays (DMON or DWARN).

**Note:** The CYCLE SETUP option is described in the *MAINVIEW for CICS Online Services Reference Manual*.

## Logging Monitor Data

An image of a monitor plot or graphic summary display (DMON or DWARN) can be recorded in the BBI-SS PAS Image log automatically or to your BBI-TS Image log or BBISPRNT data set at your request by any of the following methods:

- Logging an image to the BBI-SS PAS Image log.
  - Specify the LOG option when starting the monitor or modifying it.
  - Write an EXEC to define a log request for a monitor plot or graphic summary display (DMON or DWARN). A BMC Software AutoOPERATOR product must be installed.

Use the IMFEXEC IMFC command followed by the service name, an optional parameter, and an identifier for the target CICS region as

```
IMFEXEC IMFC SET REQ=DSUT CDSA
WMAX=80,LOG=ATWARN TARGET=cicsid
```

or

```
IMFEXEC IMFC DMON DSUT I=00:05:00
TARGET=cicsid
```

- Define a log request for a graphic summary display (DMON or DWARN) as a member of your BBI-SS PAS BBPARM data set that can be started automatically when the system starts or at your request (see “Automatic Startup of Multiple Requests” on page 1-7).

- Logging a display image record to the BBI-TS Image log. Specify **Y** in the **LOG** field of the plot or graphic summary display (DMON or DWARN) to record the image in your BBI-TS Image log.
- Logging a screen image to your BBISPRNT data set. Press the PF4/16 key to record a plot or graphic summary display image in your BBISPRNT data set.

BBSAMP member ILOGJCL can be used to create a hardcopy of your Image log data sets. BBSAMP member SLOGJCL can be used to create a hardcopy of your BBISPRNT data set.

## Stopping Monitors

You can stop a monitor service or image log request can by one of the following actions:

- Stop the monitor request with a Z line command. Use the Z line command from the Active Timer list application as described in “Active Timer Requests Panel Commands Overview” on page 2-5.
- Set a stop time for automatic completion of data collection. Specify the STOP value (as a time stamp or interval count) on the Start or Modify panel for the monitor. The collected data remains available for viewing until the monitor is purged.
- Purge a request from the Active Timer list with a P line command. Use the P line command from the Active Timer list application as described in “Active Timer Requests Panel Commands Overview” on page 2-5.
- Purge a service request with a PRG request. Issue a PRG request from BBPARM (see “Automatic Startup of Multiple Requests” on page 1-7) or an AutoOPERATOR EXEC (an AutoOPERATOR product must be installed) as follows:

**PRG=reqid|ALL**

- Stop a service with a timer request. Use the STOP or STOPCNT parameter; for example:

```
REQ=#PROC, START=00:11:00, STOP=00:12:00, LOG=ATSTOP, I=00:01:00
```

The request starts at 11 minutes after midnight and stops 12 minutes after midnight; the PLOT display is logged to the BBI-SS PAS Image log when the request stops.

These parameters are described in Appendix B, “Keyword Parameters”.



---

## Chapter 2 Using Monitors

This chapter describes how to use monitors—how to start, stop, modify, and manage monitors.

### Active Timer Requests Panel

The Active Timer Requests panel is where much of your work with monitors is performed. With it you can

- start monitors
- view currently requested monitors
- access panels that enable you to start monitors
- access other panels to replicate or change current options
- purge monitors
- view plot or graphic monitor summary displays
- print a screen image to the BBI-SS PAS Image log, the BBI-TS Image log, or your BBISPRNT data set

This panel enables you to select monitors for modification and review. In addition, it lists active monitors, the parameters specified for each, the latest measured value, the specified warning threshold, a plot for the current sampling, the user logon identification, the target CICS of the request, the service security classification, the area of CICS being monitored, and the service status.

## Accessing the Active Timer Requests Panel

To access the Active Timer Requests Panel, do one of the following actions:

- From the Primary Option Menu select Option S.1, **MONITORS**. This method displays all the active timer requests you are authorized to view, including workload and resource monitor requests, application trace requests, and Image log requests.
- From the Data Collection Monitors panel issue the D line command. This method displays the active timer requests for the selected service only. See “Data Collection Monitors Panel Line Commands” on page 2-23.
- From the EZCFAST view in windows mode select **Monitor Management**. This method displays all the active timer requests you are authorized to view.

**Figure 2-1 Active Timer Requests Panel (Before Scrolling Right)**

BMC SOFTWARE ----- ACTIVE TIMER REQUESTS ----- PERFORMANCE MGMT									
COMMAND ==>					TGT ==> CICSPROD				
					TIME -- 12:39:04				
COMMANDS: SM (START MONITORS), SORT, AREA, X ON OFF, DM (DMON), DW (DWARN)									
LC CMDS: S (SELECT), W (SHOW), M (MODIFY),									
P (PURGE), R (REPLICATE), H (HELP), Z (STOP), >>>									
LC	SERV	PARM	TITLE	CURRENT	WVAL	-8-6-4-2-0+2+4+6+8+			
	#PROC		TRANS PROCESSED	25	15	*****W*****			
	@INPQ		AVG INPUT Q TIME	0.00	0.25	W			
	@MONI		# CICS MONITOR EXCEPTION	0					
	@PRB1		# CICS SYSTEM PROBLEMS	1					
	@PRB2		# CICS TASK PROBLEMS	0					
	@PRB3		# CICS RESOURCE PROBLEMS	0					
	@PRB4		# CICS GLOBAL PROBLEMS	0					
	AMXT		CICS MAX ACTIVE TASK %	20	80	**	W		
	MXTC		CICS MAXIMUM TASK PCT	37	75	****	W		
	@ELAP	ACCTG	AVG ELAPSED TIME	0.03	0.80		W		
	@RESP	ACCTG	AVG RESPONSE TIME	0.03	2.00		W		
	DSUT	DSA	CICS DSA UTILIZATION	28	85	**	W		
	DSUT	EDSA	CICS DSA UTILIZATION	10	90		W		
	@ELAP	PAYROLL	AVG ELAPSED TIME	0.02	0.90		W		
	@RESP	PAYROLL	AVG RESPONSE TIME	0.03	1.00		W		
	#PROC	SYSTEM	TRANS PROCESSED	26	50	****	W		
	@ELAP	SYSTEM	AVG ELAPSED TIME	0.02	0.80		W		
	@INPQ	SYSTEM	AVG INPUT Q TIME	0.00	0.25		W		



Figure 2-2 Active Timer Requests Panel (After Scrolling Right)

```

BMC SOFTWARE ----- ACTIVE TIMER REQUESTS ----- PERFORMANCE MGMT
COMMAND ==>                                                    TGT ==> CICSPROD

                                INPUT   INTVL ==> 3           TIME -- 12:39:47

COMMANDS: SM (START MONITORS), SORT, AREA, X ON|OFF, DM (DMON), DW (DWARN)
LC CMDS:  S (SELECT), W (SHOW),           M (MODIFY),
          P (PURGE), R (REPLICATE), H (HELP), Z (STOP),           <<<

LC  SERV  PARM      TITLE                                USER ID  TARGET  SEC  AREA  STAT
#PROC                                CMR1      CICSPROD A  WKLD  ACTV
@INPQ                                CMR1      CICSPROD A  WKLD  ACTV
@MONI                                CMR1      CICSPROD A  GENL  ACTV
@PRB1                                CMR1      CICSPROD A  GENL  ACTV
@PRB2                                CMR1      CICSPROD A  GENL  ACTV
@PRB3                                CMR1      CICSPROD A  GENL  ACTV
@PRB4                                CMR1      CICSPROD A  GENL  ACTV
AMXT                                CMR1      CICSPROD A  TASK  ACTV
MXTC                                CMR1      CICSPROD A  TASK  ACTV
@ELAP ACCTG                        CMR1      CICSPROD A  WKLD  ACTV
@RESP ACCTG                        CMR1      CICSPROD A  WKLD  ACTV
DSUT  DSA                          CMR1      CICSPROD A  STOR  ACTV
DSUT  EDSA                          CMR1      CICSPROD A  STOR  ACTV
@ELAP PAYROLL                      CMR1      CICSPROD A  WKLD  ACTV
@RESP PAYROLL                      CMR1      CICSPROD A  WKLD  ACTV
#PROC SYSTEM                        CMR1      CICSPROD A  WKLD  ACTV
@ELAP SYSTEM                        CMR1      CICSPROD A  WKLD  ACTV
@INPQ SYSTEM                        CMR1      CICSPROD A  WKLD  ACTV

```

Selecting a monitor with a line command provides direct access to a plot display of its collected data. Other line commands can be used to view monitor options, access data entry panels to replicate or change the current options, or purge the selected monitor.

## Active Timer Requests Panel Fields

The following section describes the fields on the Active Timer Requests panel.

Field Name	Description
LC	Line command input field. One-character line commands are used to view, modify, or replicate the options for a selected monitor; to purge a monitor; or to display HELP information about the service. The remaining commands—the line commands—are entered in the LC column for the selected monitor. Multiple selections can be made at one time by typing a series of line commands and pressing the <b>Enter</b> key. Each is described in a separate topic later in this section.
SERV	A scrollable list of requested monitors by service select code. Only previously started monitors are displayed.

PARM	The parameters defined for the monitor.												
TITLE	The service title.  <b>Note:</b> The next three fields are blank for application trace and image log requests.												
CURRENT	The latest measured value.  <b>Note:</b> If the request is not active, its status (as defined in the <b>STAT</b> field) is displayed in this column.												
WVAL	The warning threshold.												
8-6-4-2-0+2+4+6+8+0	<p>A plot for the current sampling and a warning threshold (W marker) if the WVAL keyword was specified. Plot characters indicate a trend as follows:</p> <table><tr><td>&lt;</td><td>Shows a downward trend from the preceding sampled values.</td></tr><tr><td>&gt;</td><td>Shows an upward trend from the preceding sampled values.</td></tr><tr><td>*</td><td>Shows no change from the preceding sampled values.</td></tr></table> <p>If you have a color monitor, the graph is displayed in the following colors:</p> <table><tr><td>Red</td><td>Warning status.</td></tr><tr><td>Turquoise</td><td>Normal values for the current interval.</td></tr><tr><td>Yellow</td><td>Maximum Threshold: Values for the current period are greater than the values for the previous period.</td></tr></table>	<	Shows a downward trend from the preceding sampled values.	>	Shows an upward trend from the preceding sampled values.	*	Shows no change from the preceding sampled values.	Red	Warning status.	Turquoise	Normal values for the current interval.	Yellow	Maximum Threshold: Values for the current period are greater than the values for the previous period.
<	Shows a downward trend from the preceding sampled values.												
>	Shows an upward trend from the preceding sampled values.												
*	Shows no change from the preceding sampled values.												
Red	Warning status.												
Turquoise	Normal values for the current interval.												
Yellow	Maximum Threshold: Values for the current period are greater than the values for the previous period.												
USER ID	The logon identification of the user who made the request.												
TARGET	The CICS region defined as the target of the requested service either by default or user-specified.												
SEC	The security code for user access to the service.												
AREA	The CICS resource area being analyzed. This field could contain  <table><tr><td>GENL</td><td>General CICS system</td></tr><tr><td>STOR</td><td>Storage</td></tr><tr><td>TASK</td><td>CICS task</td></tr><tr><td>WKLD</td><td>CICS workload</td></tr></table>	GENL	General CICS system	STOR	Storage	TASK	CICS task	WKLD	CICS workload				
GENL	General CICS system												
STOR	Storage												
TASK	CICS task												
WKLD	CICS workload												
STAT	The service request status, which could be  <table><tr><td>ACTV</td><td>The monitor is active.</td></tr><tr><td>COMP</td><td>The monitor executed and completed processing normally.</td></tr><tr><td>HELD</td><td>The monitor is being held and is pending release.</td></tr></table>	ACTV	The monitor is active.	COMP	The monitor executed and completed processing normally.	HELD	The monitor is being held and is pending release.						
ACTV	The monitor is active.												
COMP	The monitor executed and completed processing normally.												
HELD	The monitor is being held and is pending release.												

INIT	The monitor is being invoked for the first time (a start time was specified, but it has not been reached).
INV	The monitor terminated because of an invalid parameter or measurement. The BBI-SS PAS Journal log contains a descriptive message of the error.
LOCK	A LOCK command was issued for the service or the service abended.
QIS	The service is quiesced because the target CICS region is not active.
RST	The target CICS region restarted. The monitor is waiting until the current interval expires before restarting as specified by the RST keyword in the original request.

**Note:** An active status does not necessarily mean the monitor is collecting data. A monitor may be started before its target CICS region is active.

## Active Timer Requests Panel Commands Overview

The Active Timer Requests panel has four types of commands: line, primary, system, and application transfer.

The application transfer commands—SM, DM, and DW—display additional panels used to complete the command. Each is described in a separate section.

System commands—L, U, and T—are for system programmer use and are restricted by a security access code.

The primary commands—SORT, Area, X On|Off—affect how information is displayed in the panel. They are described in the following topic.

The remaining commands—the line commands—are entered in the LC column for the selected monitor. Multiple selections can be made at one time by typing a series of line commands and pressing the **Enter** key. Each is described in a separate topic later in this section.

## Active Timer Requests Panel Primary Commands

These commands are typed on the **COMMAND** line of the Active Timer Requests panel:

### **SORT**

When the list of active timer requests is initially displayed, it is sorted in the order the requests were made. The **SORT** command is used to sort the list by any of the column headings. The first two characters of the column heading are used with **SORT** as follows:

#### **SORT *cc***

where *cc* can be any of the following two characters:

<b>SE</b>	Sorts the list alphabetically by service name (SERV column).
<b>TI</b>	Sorts the list alphabetically by service title (TITLE column).
<b>CU</b>	Sorts the numerical values in descending order (CURRENT column).
<b>WV</b>	Sorts the numerical values in descending order (WVAL column).
<b>US</b>	Sorts the list alphabetically by user ID (USER ID column).
<b>TA</b>	Sorts the list alphabetically by target ID (TARGET ID column).
<b>SC</b>	Sorts the list alphabetically by the security code.
<b>AR</b>	Sorts the list by the resource area (AREA column).
<b>ST</b>	Sorts the list alphabetically by the service status displayed (STAT column).

### **AREA**

You can use the **AREA** command to list only the services related to a specified area. The possible areas that can be specified are listed in the **AREA** column. For example, to list only the CICS workload services, type

#### **AREA WKLD**

Type **AREA** to return to the list of all the services.

### **X ON|OFF**

To display only the requests that are in warning status, type **X ON** on the **COMMAND** line and press **Enter**.

To display all requests, type **X OFF** on the **COMMAND** line and press **Enter**.

The default is to display all requests.

## Line Commands

This section describes the line commands for the Active Timer Requests panel:

- ## Monitor History Panel (S Line Command)

Red	Warning status (reported value exceeds minimum- or maximum-defined threshold).
-----	--

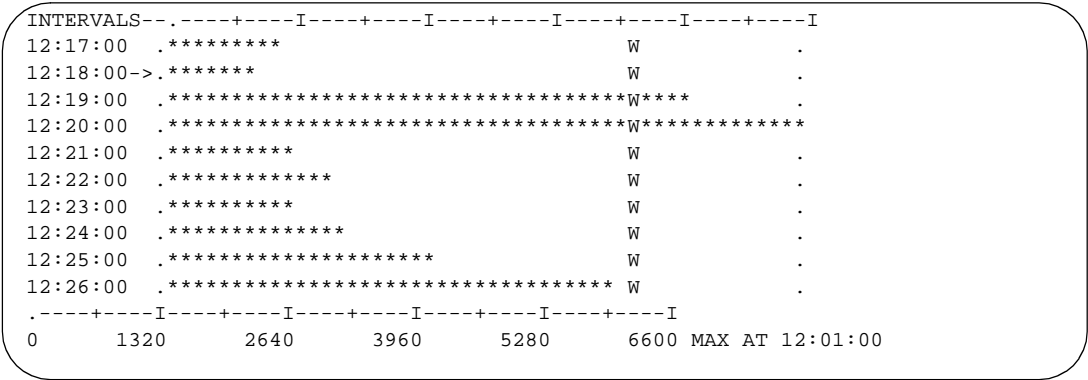
Turquoise      Normal values for the current interval.

```
BMC SOFTWARE ----- MONITOR HISTORY ----- PERFORMANCE MGMT
SERV ==> PLOT INPUT 12:26:34 INTVL=> 3 LOG=> N TGT==> CICSPROD
PARM ==> #PROC SCROLL=> CSR
TOTAL 96,120 TRANS PROCESSED START 11:58:00
      28 SAMPLES PERIOD 00:10:00 INTERVAL 00:01:00 ELAPSED 00:28:00
AVG/INTVL--.-+---I---+---I---+---I---+---I---+---I --- AVG/SEC ---
TOTAL .***** W . 57.21
CURR PD .***** W . 42.62
INTERVALS--.-+---I---+---I---+---I---+---I---+---I
12:17:00 .***** W . 19.17
12:18:00->.***** W . 15.78
12:19:00 .*****W**** . 91.15
12:20:00 .*****W***** 109.57
12:21:00 .***** W . 22.97
12:22:00 .***** W . 29.08
12:23:00 .***** W . 21.55
12:24:00 .***** W . 30.32
12:25:00 .***** W . 45.33
12:26:00 .***** W . 75.97
.-+---I---+---I---+---I---+---I---+---I
0 1320 2640 3960 5280 6600 MAX AT 12:01:00
RANGE: 0->1220 1221->2440 2441->3660 3661->4880 4881->6758 ---TOTAL---
DISTR: 2 7% 8 29% 7 25% 4 14% 7 25% 28 100%
```

Select Code: PLOT



Figure 2-6 Area 3 - Interval Sample Values



Each line shows the time the sample was taken. The X-axis scale value to be plotted is automatically adjusted to the next highest multiple of 50. If PLOTMAX is specified, values exceeding this limit are expressed with an asterisk extending beyond the right side of the graph.

- > Designates that this interval sample value and all interval sample values above this line are included in the CURR PD, shown in the Area 2 diagram in Figure 2-5 on page 2-8.

MAX AT or MIN AT Is the time the maximum or minimum sample value was measured.

Figure 2-7 Area 4 - Monitor Measurements

For count services:	For average services:
---	---
AVG/SEC	EVENTS
57.21	13,817
74.99	1,706
42.62	1,520
19.17	163
15.78	181
91.15	140
109.57	132
22.97	158
29.08	119
21.55	129
30.32	132
45.33	196
75.97	165

This area is displayed for count-type or average-type services only. For services that measure a count, the rates per second are shown for the displayed time intervals. These values are calculated by dividing the number of event occurrences by the elapsed time. For services that measure an average, the event counts used to calculate the averages, such as the number of transactions for which response time was measured, are shown.

**Figure 2-8 Area 5 - Range Limits and Distribution**

RANGE:	0->1220	1221->2440	2441->3660	3661->4880	4881->6758	---TOTAL---
DISTR:	2 7%	8 29%	7 25%	4 14%	7 25%	28 100%

This area is displayed only if the RANGES keyword is specified with the timer request for the service. Otherwise, only the maximum or minimum recorded values are shown as MAX or MIN value.

#### RANGE

The user-defined range limits. Four upper-range limits can be defined with the RANGES keyword of the request. The first lower-range is set to zero. Each successive lower-range limit is equal to the preceding upper-range limit +1.

The fifth upper-range limit is the sample value that exceeded the maximum range limit specified by the RANGES keyword of the request. It is always the maximum observed sample value. If no sample value exceeds the maximum specified range limit, the maximum value encountered is displayed.

#### DISTR

The number and relative percentage of sample values falling into each range.

## Show Monitor (W Line Command)

The W line command can be used for any request shown in the Active Timer Requests list. The request types in the list are either for time-driven data collection monitor services or Image logging requests of monitor summary (DMON or DWARN) displays. Selecting a request with the W line command generates a display panel of the previously defined options for that timer request, as shown by the example in Figure 2-9:



**Figure 2-9 Show Resource Monitor Request Panel**

```

BMC SOFTWARE ----- SHOW RESOURCE MONITOR REQUEST ----- PERFORMANCE MGMT
COMMAND ==> TGT ==> CICSPROD

SDCT - CICS STORAGE DUMPS

PARM: (Resource Selection Parameter)

INTERVAL: 00:01:00 START: 09:18:00 STOP: QIS: YES

WVAL: 3 WMSG: WLIM: 10 WIF: 1 WIN: 1

RST: HOT (Restart Option: HOT,COLD,PUR,QIS)

TITLE: CICS STORAGE DUMPS (Title)

PLOTMAX: (Maximum PLOT X-Axis Value)

RANGES: (1-4 Range Distr. Upper Limits)

LOG: NO (NO,ATSTOP,ATPD,ATINTVL,ATWARN)

```

Each option is suffixed by a colon (:), which means the option value cannot be changed. The options are defined in “Keyword Parameters” on page B-1.

Pressing the **END** key redisplay the Active Timer Requests list.

**Monitor or Trace Request** Selecting a request for a monitor or trace service with the W line command shows the options that were requested to activate data collection by this monitor service (see Figure 2-9). It is used only to view the options, not to change them. Figure 2-9 is an example of a resource monitor request. The panels for workload monitor requests show the different options available for these services (see “Start Workload or Resource Monitor (S Line Command)” on page 2-23).

**Image Log Request** The W line command for a logging request or a monitor summary (DMON or DWARN) panel shows the previously defined options for BBI-SS PAS Image logging with a colon (:) suffix. It is used only to view the options, not to change them.

## Modify Monitor (M Line Command)

Selecting a request with the M line command displays a data entry panel with options that were defined to activate either data collection for a monitor service or Image logging for a display service. Previously defined option values that are prefixed with an ==> can be changed, as shown by the example in Figure 2-10 on page 2-12.

**Figure 2-10      Modify Resource Monitor Request Panel**

```

BMC SOFTWARE ----- MODIFY RESOURCE MONITOR REQUEST ---- REQUEST ACCEPTED
COMMAND ==>                                                    TGT ==> CICSPROD

                                DSUT - CICS DSA UTILIZATION

PARM:      CDSA                                (Resource Selection Parameter)

INTERVAL:   00:00:20  START:   09:18:00  STOP ==>                                QIS ==> YES

WVAL    ==> 90      WMSG    ==>                                WLIM ==> 10  WIF ==> 1   WIN ==> 1

RST      ==> HOT                                (Restart Option: HOT,COLD,PUR,QIS)

TITLE:     CICS DSA UTILIZATION                (Title)

PLOTMAX ==>                                (Maximum PLOT X-Axis Value)

RANGES:                                (1-4 Range Distr. Upper Limits)

LOG        ==> ATWARN                            (NO,ATSTOP,ATPD,ATINTVL,ATWARN)

```

For options with a colon (:) suffix, the values cannot be changed. The options are defined in Appendix B, “Keyword Parameters”.

The request is submitted when the **Enter** key is pressed. A short message in the upper right corner of the panel shows the result of the request. If an ERROR IN REQUEST message is displayed, a short explanatory message is also displayed.

Pressing the END key (PF3/15) redisplay the Active Timer Requests list.

**Resource Monitor Request:** The M line command for a resource monitor service displays the timer request options used to start data collection (see “Start Workload or Resource Monitor (S Line Command)” on page 2-23). As shown in Figure 2-10, the following options have fields prefixed with an ==> (their displayed values can be changed):

Option	Description
STOP	service stop time
QIS	service quiesce state
WVAL	warning threshold
WMSG	warning message routing
WLIM	maximum warning messages
WIF	number of intervals before first warning
WIN	number of intervals between warnings
RST	service restart
PLOTMAX	maximum X-axis value for plot display

**LOG**                      automatic BBI-SS PAS Image logging of PLOT display  
(default is NO)

**Workload Monitor Request:** The options that can be modified for workload monitor requests are the same as those listed above for resource monitor requests.

**Note:** Workload monitor selection criteria cannot be modified.

**Image Log Request:** The M line command for a monitor summary service displays the request options used to log the service display to the BBI-SS PAS Image log. The following options have fields prefixed with an ==> (their displayed values can be changed):

Option	Description
STOP	service stop time
QIS	service quiesce state
RST	service restart

## Replicate Monitor (R Line Command)

The R line command displays a data entry panel for the selected service, as shown in Figure 2-11.

**Figure 2-11      Replicate Resource Monitor Request Panel**

```

BMC SOFTWARE ----- REPLICATE RESOURCE MONITOR REQUEST ----- PERFORMANCE MGMT
COMMAND ==>                                                    TGT ==> CICSPROD

                                DSUT - CICS DSA UTILIZATION

PARM      ==> CDSA                                (Resource Selection Parameter)

INTERVAL ==> 00:01:00  START ==> 12:51:00  STOP ==>                                QIS ==> YES

WVAL      ==> 90          WMSG ==> WTO          WLIM ==> 5    WIF ==> 1    WIN ==> 1

RST       ==> HOT                                (Restart Option: HOT,COLD,PUR,QIS)

TITLE     ==> CICS DSA UTILIZATION              (Title)

PLOTMAX   ==>                                (Maximum PLOT X-Axis Value)

RANGES    ==>                                (1-4 Range Distr. Upper Limits)

LOG       ==> ATWARN                                (NO,ATSTOP,ATPD,ATINTVL,ATWARN)

```

This panel displays the options defined to start the monitor (see “Start Workload or Resource Monitor (S Line Command)” on page 2-23). All values prefixed with an ==> can be modified.

This application can be used to start a new request for the selected service. Appendix B, “Keyword Parameters” describes each option and the value that can be specified. Each request must be defined by a unique parameter in the **PARM** field.

Pressing the **Enter** key submits the request. A short message in the upper right corner of the panel shows the result of the request. If an ERROR IN REQUEST message is displayed, a short explanatory message is also displayed.

Pressing the END key (PF3/15) redisplay the Active Timer Requests list.

**Monitor or Trace Request:** Using the R line command for a monitor or trace service displays all of the options previously defined to start data collection for the selected request (see “Start Workload or Resource Monitor (S Line Command)” on page 2-23). All the option values can be replicated or changed and submitted by using the **Enter** key, as long as the request is unique.

**Image Log Request** Using the R line command for a display service shows all of the options previously defined to log the display to the BBI-SS PAS Image log. All the option values can be replicated or changed and submitted by using the **Enter** key, as long as the request is unique.

## Purge Monitor (P Line Command)

Selecting a monitor with the P line command displays a purge confirmation panel, shown in Figure 2-12.

**Figure 2-12 Confirm Purge Request Panel**

```

BMC SOFTWARE ----- CONFIRM PURGE REQUEST ----- REQUEST ACCEPTED
COMMAND ==>                                     TGT ==> CICSPROD

                                #PROC  - TRANS PROCESSED

PARM:                                Parameter / Identifier

STATUS:      ACTV
START:       12:01:00 (0  days)
STOP:

INSTRUCTIONS:

    Press Enter key to confirm purge request.

    Enter END command to cancel purge request.

```

Pressing the **Enter** key confirms a purge of the selected service request. A short message in the upper right corner of the panel shows the result of the request. If an ERROR IN REQUEST message is displayed, a short explanatory message is also displayed.

Pressing the END key (PF3/15) redisplay the Active Timer Requests list.

To stop a request and retain online plot or trace, use the M line command and specify a stop time. This allows information to remain after collection stops. If a request is purged, all data is lost.

## Stop Monitor (Z Line Command)

The Z line command sets the stop time of the selected monitor to the current time. Data collection stops, but previously collected data is retained.

## System Commands

The following commands are for system programmer use and are restricted by a security access code:

**L**                      **LOCK.** Locks this service. The service cannot be used again until it is unlocked.

U	UNLOCK. Unlocks this service. A service can be locked by the use of the LOCK command or a serviceabend.
T	TEST. Customer Support use only.

## Application Transfer Commands

This section describes the application transfer commands: SM, DM, and DW.

### Monitor Summary Panel (DMON Command)

The DMON service shows the current status of all active monitors. If you have a color monitor, the graph is displayed in the following colors:

Red	Warning status.
Turquoise	Normal values for the current interval.
Yellow	Maximum threshold: Values for the current period are greater than the values for the previous period.  Minimum threshold: Values for the current period are less than the values for the previous period.

Figure 2-13 Monitor Summary Panel

```

BMC SOFTWARE ----- MONITOR SUMMARY ----- PERFORMANCE MGMT
SERV ==> DMON          INPUT    12:44:05 INTVL=> 3 LOG=> N TGT==> CICSPROD
PARM ==> 15             IM1714I CURRENT DISPLAY POSITION = 1. SCROLL=> N/A
EXPAND: LINESEL(PLOT)

----- STATISTICS-----
STATUS - ACTIVE          12:01:49 IMF-SS STARTED
MONITOR STATUS: 19 ACTIVE      0 COMPLETE      0 QUIESCED      1 CURRENT WARNINGS
-----MONITOR STATISTICS-----
REQUEST                --PARM-- CURRENT WVAL| -8-6-4-2-0+2+4+6+8+ | INTVL WARN
CICS DSA UTILIZATION   DSA          28    85| **          W          | 1M
CICS DSA UTILIZATION   EDSA         10    90|           W          | 1M
CICS MAXIMUM TASK PCT           37    75| ****          W          | 1M
CICS MAX ACTIVE TASK %           20    80| **          W          | 1M
AVG RESPONSE TIME      PAYROLL    0.01  1.00|           W          | 1M
AVG RESPONSE TIME      ACCTG      0.01  2.00|           W          | 1M
AVG ELAPSED TIME       PAYROLL    0.00  0.90|           W          | 1M
AVG ELAPSED TIME       ACCTG      0.01  0.80|           W          | 1M
AVG ELAPSED TIME       SYSTEM     0.01  0.80|           W          | 1M
AVG INPUT Q TIME       SYSTEM     0.00  0.25|           W          | 1M
TRANS PROCESSED        SYSTEM      16    50| **          W          | 1M
TRANS PROCESSED        SYSTEM      16    15| *****W*         | 1M 1M
AVG INPUT Q TIME              0.00  0.25|           W          | 1M
# CICS SYSTEM PROBLEMS              1    |           | 1M

```

Select Code            DMON

Parameter            Specifies the monitor requests to be displayed. The status of 15 monitors is displayed. They can be selected as follows:

- Specifying the relative request number (1 to 3 digits); the default is 1. DMON displays 15 monitor requests beginning with the selected request. Press **Enter** to see the remaining currently-defined monitor requests in groups of 15.
- Specifying a valid request ID. DMON displays 15 monitor requests beginning with the specified request. Press **Enter** to see the remaining currently-defined monitor requests in groups of 15.
- Specifying 0. DMON displays only the first 15 monitor requests. The parameter remains at 0 until either a relative number or a reqid is entered.

Monitor Statistics    Displays status data for all the active monitor requests. It shows each request, the current sampling, the defined threshold, and a graphic summary of all the current measured values compared to defined thresholds.

There is a one-line display for each request. Each line shows the

- full request title (REQUEST)
- request parameter (PARM)
- latest measured value (CURRENT)
- warning threshold (WVAL)

- plot for the current sampling and a warning threshold (W marker) if the WVAL keyword was specified with the request
- sampling interval (INTVL)
- duration of the current warning condition (WARN)

A -100 to +100 warning threshold percentage can be plotted. The plot characters indicate a trend as follows:

- < Shows a downward trend from the preceding sampled values.
- > Shows an upward trend from the preceding sampled values.
- \* Shows no change from the preceding sampled values.

Previous period to current period comparison determines the trend direction.

#### EXPAND

The DMON display can be expanded to the following display:

LINESEL(PLOT) Plot for a specific monitor can be selected by positioning the cursor in one of the scrollable lines and pressing **Enter**.

## Active Monitor Warning Panel (DWARN Command)

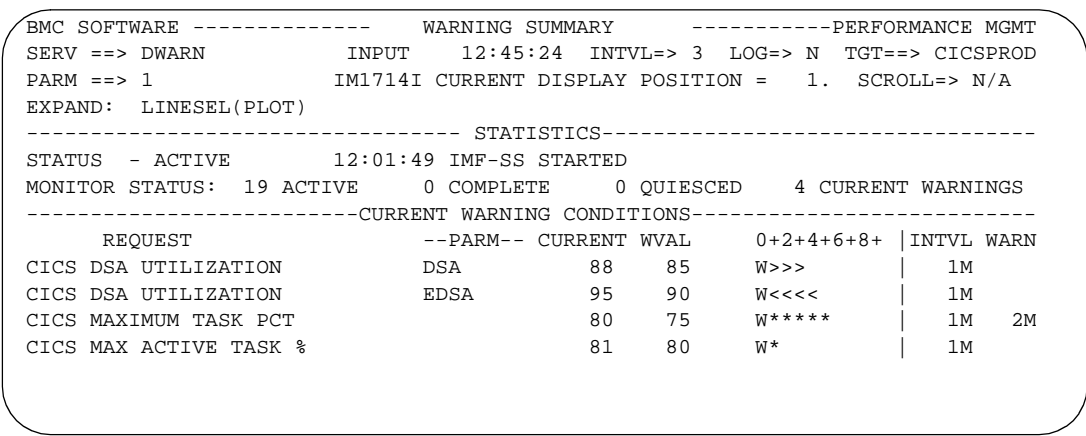
The DWARN service shows only those active monitors currently in a warning condition. If you have a color monitor, the graph is displayed in the following colors:

Red	Warning status.
Turquoise	Normal values for the current interval.
Yellow	Maximum threshold: Values for the current period are greater than the values for the previous period.

Minimum threshold: Values for the current period are less than the values for the previous period.



Figure 2-14 Warning Summary Panel



Select Code                      DWARN

Parameter                      Specifies the warning monitor requests to be displayed. The status of 15 requests in a warning condition is displayed. They can be selected as follows:

- Specifying the relative request number (1 to 3 digits); the default is 1. DWARN displays 15 warning monitor requests beginning with the selected request. Press **Enter** to see the remaining currently-defined warning monitor requests in groups of 15.
- Specifying a valid reqid (see “Request Initiation” on page 1-6). DWARN displays 15 warning monitor requests beginning with the specified request. Press **Enter** to see the remaining currently-defined warning monitor requests in groups of 15.
- Specifying 0. DWARN displays only the first 15 warning monitor requests. The parameter remains at 0 until either a relative number or reqid is entered.

Current Warning Conditions

DWARN shows each active warning request, the current sampling, the defined threshold, and a graphic summary of the measured values that exceeded defined thresholds.

The one-line listing for each request displays

- full request title (REQUEST)
- request parameter (PARM)
- latest measured value (CURRENT)
- warning threshold (WVAL)
- plot for the current sampling and a warning threshold (W marker)

- sampling interval (INTVL)
- duration of the current warning condition (WARN)

A -100 to +100 warning threshold percentage can be plotted. The plot characters indicate a trend as follows:

- < Shows a downward trend from the preceding sampled values.
- > Shows an upward trend from the preceding sampled values.
- \* Shows no change from the preceding sampled values.

Previous period to current period (see “PLOT Sample Display” on page 2-7) comparison determines the trend direction.

#### EXPAND

The DWARN display can be expanded to the following displays:

LINESEL(PLOT) Plot for a specific monitor can be selected by positioning the cursor in one of the scrollable lines and pressing **Enter**.

## Start Monitor (SM Command)

The **SM** command on the Active Timer Requests panel displays the Data Collection Monitors panel. This panel lists the monitors you are able to use. Starting a monitor consists of entering information into this panel and associated ones.

## Data Collection Monitors Panel

This panel displays all the monitors you are able to use.

**Figure 2-15 Data Collection Monitors Panel**

```

BMC SOFTWARE ----- DATA COLLECTION MONITORS ----- PERFORMANCE MGMT
COMMAND ==> TGT ==> CICSPROD

COMMANDS: SORT,AREA
LC CMDS: S(SET UP), D(DISPLAY ACTIVE), H(HELP)
LC  SERV  # ACTIVE  TITLE  PARM TYPE  SEC  AREA  STAT
    DSUT      2    CICS DSA UTILIZATION  (DSA)    A  STOR
    @SVCT      CICS STORAGE VIOLATIONS
    MXTC      1    CICS MAXIMUM TASK PCT    A  TASK
    AMXT      1    CICS MAX ACTIVE TASK %    A  TASK
    @PICT      CICS PROGRAM INTERRUPTS    A  TASK
    SDCT      CICS STORAGE DUMPS    A  TASK
    @RESP      2    AVG RESPONSE TIME  (IDENTIFIER) A  WKLD
    @ELAP      3    AVG ELAPSED TIME  (IDENTIFIER) A  WKLD
    @INPQ      2    AVG INPUT Q TIME  (IDENTIFIER) A  WKLD
    #PROC      2    TRANS PROCESSED  (IDENTIFIER) A  WKLD
    @PRB1      1    # CICS SYSTEM PROBLEMS    A  GENL
    @PRB2      1    # CICS TASK PROBLEMS    A  GENL
    @PRB3      1    # CICS RESOURCE PROBLEMS    A  GENL
    @PRB4      1    # CICS GLOBAL PROBLEMS    A  GENL
    @MONI      1    # CICS MONITOR EXCEPTION    A  GENL
    ATRAC      1    CICS APPLICATION TRACE  (IDENTIFIER) A  WKLD

```

**Field Name****Description**

LC	A line command input field. One-character line commands are typed in this field. The line commands can be used to access a data entry panel to define the options to activate a new timer request, display HELP information, or show a list of active timer requests for the selected monitor (see “Data Collection Monitors Panel Line Commands” on page 2-23). The Active Timer Requests panel can be used with line commands to view, modify, or replicate the data collection options for a selected request, as described in “Active Timer Requests Panel Commands Overview” on page 2-5.
SERV	A scrollable list of available monitors by service select code.
# ACTIVE	The number of monitors already requested for the service.
TITLE	The service title.
PARM TYPE	A short description of the parameters that can be used, if the service allows parameters.
SEC	The security code for user access to the service.

AREA                      The CICS resource area being analyzed. This field could contain

GENL	General CICS system
STOR	Storage
TASK	CICS task
WKLD	CICS workload

STAT                      The service status (LOCK, TEST, or blank).

## Data Collection Monitors Panel Primary Commands

SORT                      When the list of data collection monitor services is displayed initially, the list is sorted by resource area. SORT can be used to sort the list by any of the following column headings. The first two characters of the column heading are used with SORT as follows:

### **SORT *cc***

where *cc* can be any of the following values:

SE	Sorts the list alphabetically by service name (SERV column).
AC #A	Sorts the list in a numerically descending order (# ACTIVE column).
TI	Sorts the list alphabetically by service title (TITLE column).
SC	Sorts the list alphabetically by the security code.
AR	Sorts the list alphabetically by the resource area (AREA column) and by the service name within the area.
ST	Sorts the list alphabetically by the service status displayed (STATUS column).

SORT without parameters sorts the list by resource area.

AREA                      You can use the AREA command to list only the services related to a specified area. The possible areas that can be specified are listed in the AREA column. For example, to list only the CICS workload services, type

### **AREA WKLD**

Type **AREA** to return to the list of all the services.

## Data Collection Monitors Panel Line Commands

Typing one of the following one-character line commands in the **LC** field for a service executes the line command function. Multiple selections can be made at one time by typing a series of line commands and pressing the Enter key. Each data-collection timer request in a series is submitted by pressing the **Enter** key and then pressing the END key to process the next request.

Line Command	Description
S	SETUP. Displays a panel enabling you to define and start a monitor. Each request must be unique and is defined by the service select code and an optional parameter. This command is described fully in the following topic.
D	DISPLAY. Displays the Active Timer Requests panel with only those monitors for the selected service shown.
H	HELP. Displays the HELP information for the service. This shows the service title, describes the measured value, defines any parameters, and shows the format of the monitor warning message.

## Start Workload or Resource Monitor (S Line Command)

The S command on the Data Collection Monitors panel displays another panel enabling you to define the monitor's parameters and start the monitor. The actual panel displayed depends on the type of monitor selected. If it is a workload-type monitor, the Start Workload Monitor Request panel is displayed. Otherwise the Start Resource Monitor Request panel is displayed. Except for the workload-specific fields on the Start Workload Monitor Request panel, these panels are identical. Therefore, only the Start Workload Monitor Request panel is described in this topic.

Each monitor definition must be unique, and is defined by the service select code and an optional parameter (reqid). The parameter is required if the same service is requested more than once. The service field is preset with the code of the selected service. The input fields are prefixed with a highlighted ==> symbol. Any default values for a field are displayed.

The request is submitted when the **Enter** key is pressed. A short message in the upper right corner of the display shows the result of the request. If an ERROR IN REQUEST message is displayed, a short explanatory message is also displayed.

Pressing the END key (PF3/15) redisplay the Data Collection Monitors list.

**Figure 2-16 Start Workload Monitor Request Panel**

```

BMC Software ----- START WORKLOAD MONITOR REQUEST ----- PERFORMANC
COMMAND ==>                                                    TGT ==> PUB

                                @RESP - AVG RESPONSE TIME

PARM      ==>                                (Workload Monitor Identifier)
INTERVAL  ==> 00:01:00 START ==>                STOP ==>                QIS =
WVAL      ==>                WMSG ==>          WLIM ==> 10  WIF ==> 1    WIN =
TITLE     ==>                                (Title)
RST        ==> HOT                            (Restart Option: HOT,COLD,PUR,
PLOTMAX    ==>                                (Maximum PLOT X-Axis Value)
RANGES     ==>                                (1-4 Range Distr. Upper Limits
LOG         ==>                                (NO,ATSTOP,ATPD,ATINTVL,ATWARN

Specify Workload Selections:
TRAN       ==>
PROG        ==>
TERM        ==>
USERID      ==>
CLASS       ==>
PGMTYPE     ==>

Specify Workload Exclusions (Excluded even if match selections above)
TRAN       ==>
PROG        ==>
TERM        ==>
USERID      ==>

```

**INTERVAL*****hh:mm:ss***

Indicates time interval between successive invocations of the requested service. The default is one minute (00:01:00) or as specified in the BBIISP00 member of the BBPARM data set.

**START*****hh:mm:ss***

Requests processing start time. If the time specified is more than 10 minutes prior to the current time, 24 hours are added to the specified time and the request is started the next day. To start a request at midnight, specify 24:00:00.

The default is the next full minute.

**STOP*****hh:mm:ss/nnn***

Requests processing stop limit, either as a time stamp or as the number of intervals to process. If the time specified is the same as the start time, 24 hours are added to the stop time.

Processing ends at the end of the last interval before the specified stop time. This time is displayed in the **STOP** field when the request is viewed with the R, P, M, and W line commands from the Active Timer Requests application.

QIS	<b>YES NO</b>  Defines the action to be taken for the service when CICS is not active.  <b>YES</b> specifies that the service is to be quiesced and is the default for all monitor services.  <b>NO</b> specifies that the service is to start or continue running.  <b>Note:</b> When QIS=NO is specified, monitors that require CICS continue to be scheduled at each interval; however, they return zero values.
WVAL	<b><i>n</i> &lt;<i>n</i> NZ</b>  Specifies a warning threshold. The warning condition exists if the current data measurement exceeds <i>n</i> , the defined threshold.  If < <i>n</i> is specified, a warning is issued when the measured value is less than or equal to the threshold.  If NZ is specified, a warning is issued when the measured value is greater than zero.  The default is 0 or no warnings.
WMSG	<b>WTO LOG</b>  Directs warning messages to the system console in addition to the active BBI-SS PAS Journal log. The default is to write only to the log.  An existing warning message to the WTO can be reset to the Journal log only by using the LOG operand.  Routing and descriptor codes can be specified for WTO messages in the BBIISP00 member of the BBPARM data set.
WLIM	<b><i>n</i></b>  Defines the maximum number of warning messages to be sent for one continuous occurrence of the warning condition. Resets automatically when condition no longer exists.  The default is 10.
WIF	<b><i>n</i></b>  Defines the number of times the exception is to be detected before the first warning message is issued.

	The default is 1.
WIN	<i>n</i>  Defines the number of times the exception is to be detected between warning messages.  The default is 1.
TITLE	<i>text</i>  Defines a service display title and the contents of a warning message (1 to 24 characters). This user-defined title replaces the default service title.
RST	<b>HOT COLD PUR QIS</b>  Defines the restart option to be used when a service is quiesced because of an inactive CICS region or BLK=RRR request. The default is <b>HOT</b> .  HOT    Restarts the service automatically without the loss of history data. The intervals during which CICS was terminated show values of zero. COLD   Restarts the service automatically; all previously collected data is deleted. PUR    Purges the service automatically when the target CICS region starts. QIS    Keeps the service in a quiesced state until it is purged by an authorized user.
PLOTMAX	<i>n</i>  Specifies the maximum value for the X-axis of a PLOT graph. The minimum is 50. The specified value is adjusted to the nearest multiple of 50. Percentages displayed by some services are always set at 100.
RANGES	<i>n [n,n,n]</i>  Up to four upper-limit values can be specified for the distribution range of any data collection monitor service. An implied limit of the maximum data measurement value is always defined internally. This information is used to produce a frequency distribution of the data measurement value at the bottom of the PLOT display (see “PLOT Sample Display” on page 2-7).  If RANGES is defined, the distribution is updated at each interval with the current measurement value. A plot of the history displays this distribution.  The default is no ranges.



LOG	<b>NO ATSTOP ATPD ATINTVL ATWARN</b>  Specifies if and when automatic logging of the PLOT display to the BBI-SS PAS Image log occurs.  NO           No logging. The default for monitor services.  ATSTOP      Display is updated when processing of this request is stopped. If QIS=Y has been specified in the request, LOG=ATSTOP is invoked at CICS termination and at BBI-SS PAS termination.  ATPD         Display is updated at each period of 10 intervals.  ATINTVL     Display is updated at each interval.  ATWARN      Updates a plot whenever a warning message is generated by the associated monitor.
TRAN	<b><i>id</i></b>  Qualifies workload monitor data collection by the transaction ID used to process the task.
PROG	<b><i>program name</i></b>  Qualifies workload monitor data collection by the program used to process the task.
TERM	<b><i>id</i></b>  Qualifies workload monitor data collection by the terminal ID used to process the task. A one- to eight-character CICS terminal ID or a one- to eight-character VTAM ID can be specified.
USERID	<b><i>id</i></b>  Qualifies workload monitor data collection by the user ID used to process the task. A one- to three-character CICS OPID or a one- to eight-character user ID can be specified.
CLASS	<b><i>nn</i></b>  Qualifies workload monitor data collection by the class (0-10) in which the transaction executed. Blank collects data for all classes.

**PGMTYPE**                      **NOATI|NOPRT|id**

Excludes transactions started by ATI (**NOATI**) or from terminals defined as printers (**NOPRT**). It is limited to 16 bytes.

The **PGMTYPE** field also can specify a character from the **T6EPTYPE** field of a Type 6E transaction detail record. By specifying the single-character designator found in the **PGMTYPE** field, you can select work from a supported fourth-generation language or database product. For example, typing **N** selects work from the Natural product. For more information on Type 6E records, see the *MAINVIEW® for CICS PERFORMANCE REPORTER User Guide*.

The fields listed beneath the area of the panel titled Specify Workload Exclusions allow you exclude selected work from response time monitoring. Applicable work entered in the **TRAN**, **PROG**, and **USERID** fields can be excluded. Up to 60 bytes can be specified.

Selected work entered in the **CLASS** and **PGMTYPE** fields cannot be excluded. Both fields do not support generic entries. Therefore, to exclude Class 5 work, you should type **1,2,3,4,6,7,8,9,10** in the **CLASS** field of the panel.

---

# Chapter 3    **BBI Subsystem Information**

## Overview

The timer facility controls all requests for timer-driven services, which include

- data collection by the monitor and application trace services
- image logging of the analyzer or monitor service displays

## Display Statistics and Defaults Panel

When you select Option S.2, **BBI INFO**, from the Primary Option Menu, MAINVIEW for CICS displays general information about the timer facility in the Display Statistics and Defaults panel, shown in Figure 3-1 on page 3-2.

**Figure 3-1 Sample Timer Facility Display**

```

BMC Software      ----- DISPLAY STATISTICS AND DEFAULTS ----- PERFORMANCE MGMT
COMMAND ==>                                           TGT ==> CICSPROD
                                                    TIME -- 12:47:47

BBI-SSID: RN34   BBI Release level -- 2.6.0          SS Started: 12:01:49 08SEP1997
                                                    SS Elapsed: 00:45:57

Requests:          100 Total request blocks          51 Unused blocks
Activity:          3292 Service calls                 132 Warnings written

Parameters:  ---- General ----                      - TRACE BUFFERS -
              INTERVAL=00:01:00                     STORAGE=100K
              ROUT=NONE                               TRBUFF=5
              DESC=NONE                               TRSIZE=40K
                                                    TRLIM=200K

-----
----- DEFINED REQUESTS BY TARGET -----
LC  TARGET  TYPE    ACTIVE  INIT  COMPLETE  HELD  INVALID  LOCKED  QIS  RST
-----
-TOTAL- --ALL--      49
CICSPROD MONITOR      19
CICSACCT MONITOR      20
CICSTEST MONITOR       5
DB2L    MONITOR       5
DB2L    BK-GRND       7
***** END OF REQUESTS *****

```

This panel shows the BBI-SS PAS status, timer facility activity statistics, and timer request default parameters in effect, and summarizes the status of all the timer requests. The information shown is for the BBI-SS PAS connected to the target specified in the **TGT** field of the display. It incorporates information from each of the following MAINVIEW products, if installed:

- MAINVIEW for IMS
- MAINVIEW for CICS
- MAINVIEW for DB2
- MAINVIEW for DBCTL

The panel components are

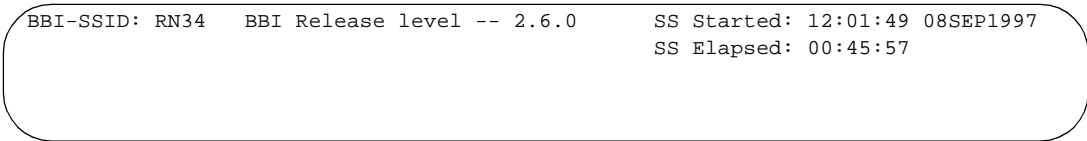
- BBI-SS PAS Status Information
- Timer Facility Activity Statistics
- Timer Request Default Parameters
- Defined Timer Requests by Target

The panel fields are shown and described by panel component in the following sections.

### BBI-SS PAS Status Information

This area displays BBI-SS PAS status information.

**Figure 3-2      BBI-SS PAS Status**

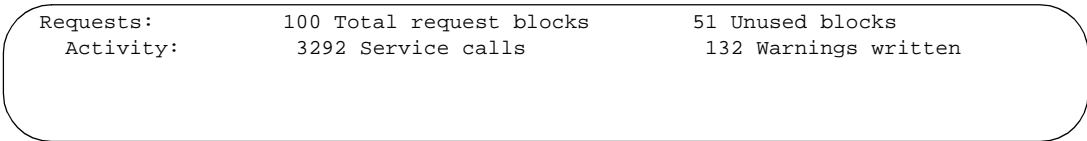


Field	Description
BBI-SSID	A two- to four-character code that identifies the active subsystem.
BBI Release Level	The installed release level of the BBI components.
SS Started	The date and time the BBI-SS PAS was started.
SS Elapsed	The number of hours the BBI-SS PAS has been active.

### Timer Facility Activity Statistics

This area displays timer facility activity statistics.

**Figure 3-3      Timer Facility Activity**



Field	Description
Requests	Total request blocks.
	The maximum number of timer requests that can be defined concurrently.
	Unused blocks.

The number of blocks that are still available for new timer requests.

#### Activity

Service calls.

The number of times the timer facility has invoked a service. This includes requests for data collection monitors and automatic Image logging of analyzer or monitor displays.

Warnings written.

The number of initial warning condition messages issued by the requested data collection monitors.

## Active Default Parameters

This area displays active default parameters.

**Figure 3-4 Active Default Parameters**

```
Parameters:  ---- General ----
              INTERVAL=00:01:00
              ROUT=NONE
              DESC=NONE
              - TRACE BUFFERS -
              STORAGE=100K
              TRBUFF=5
              TRSIZE=40K
              TR LIM=200K
```

These fields show the timer facility default parameters in effect (the defaults are defined in the BBIISP00 member of the BBPARM data set).

#### Field

#### Description

#### INTERVAL

The default timer request interval. This value is used if the INTERVAL keyword is not specified when a timer request is defined.

The IBM manual, *MVS/ESA Application Development Macro Reference Codes*, explains the following codes.

#### ROUT

The MVS console route code or codes for monitor warning WTO messages. NONE is the default.

#### DESC

The descriptor code or codes for monitor warning WTO messages. NONE is the default.

#### STORAGE

The amount of extended BBI-SS PAS private area storage allocated for the trace entry buffer.

TRBUFF	The number of trace buffers allocated for each active detail trace.
TRSIZE	The size of each trace buffer.
TRLIM	The upper limit on the total storage that can be allocated for any one trace.

Defined Requests by Target

This area displays defined requests by target.

Figure 3-5 Defined Requests by Target

----- DEFINED REQUESTS BY TARGET -----										
LC	TARGET	TYPE	ACTIVE	INIT	COMPLETE	HELD	INVALID	LOCKED	QIS	RST
	-TOTAL-	--ALL--	49							
	CICSPROD	MONITOR	19							
	CICSACCT	MONITOR	20							
	CICSTEST	MONITOR	5							
	DB2L	MONITOR	5							
	DB2L	BK-GRND	7							
***** END OF REQUESTS *****										

This portion of the Timer Statistics panel is a scrollable list of all the requests per target for the BBI-SS PAS shown in the BBI-SS PASID field (see “BBI-SS PAS Status Information” on page 3-3). It shows the request type for each target and the amount of activity for each request state.

Field	Description				
LC	A line command input field. A one-character line command can be typed in this field displays a list of the active timer requests, as described in “Line Commands” on page 3-6.				
TARGET	An identification code of a DB2 or IMS subsystem or CICS region.				
TYPE	<p>The types of timer requests are as follows:</p> <table><tr><td>MONITOR</td><td>Monitor service requests.</td></tr><tr><td>IMG-LOG</td><td>Automatic Image logging requests of analyzer or monitor displays.</td></tr></table> <p>The total number of requests per target is shown for each of the following request states:</p>	MONITOR	Monitor service requests.	IMG-LOG	Automatic Image logging requests of analyzer or monitor displays.
MONITOR	Monitor service requests.				
IMG-LOG	Automatic Image logging requests of analyzer or monitor displays.				

ACTIVE	Active requests.
INIT	Requests waiting to be invoked (a start time was specified, but it has not been reached).
COMPLETE	Requests that completed normal execution.
HELD	Requests being held and pending release.
INVALID	Requests that terminated because of an invalid parameter or measurement. The BBI-SS PAS Journal log contains descriptive messages of the request errors.
LOCKED	Requests that terminated because of a LOCK command or a service routine abend.
QIS	Requests that quiesced because the target was not active.
RST	The target DB2 subsystem restarted, and these are the number of requests waiting until the current interval expires before performing restart processing as specified by the RST keyword in the original request.

## Line Commands

Typing the following line command in the LC field of the Timer Facility panel executes the line command function.

Line Command	Description
S	<p>SELECT. Selects the Active Timer Requests panel showing</p> <ul style="list-style-type: none"><li>• All the BBI-SS PAS requests (see Figure 3-6 on page 3-7). S is typed in the LC field for the TOTAL targets (see Figure 3-5 on page 3-5).</li><li>• Only those requests for a specific target. S is typed in the LC field for the target identifier.</li></ul> <p>The S line command displays the Active Timer Requests list, described in “Monitor History Panel (S Line Command)” on page 2-7. The list shown in Figure 3-6 on page 3-7 is displayed when the S line command is typed in the LC input field for TOTAL. It displays all the timer requests active for the target shown in the TGT field.</p>



Figure 3-6 Active Timer Requests List

```

BMC Software ----- ACTIVE TIMER REQUESTS ----- PERFORMANCE MGMT
COMMAND ==> TGT ==> CICSPROD
INPUT INTVL ==> 3 TIME -- 12:39:04
COMMANDS: SM (START MONITORS), SORT, AREA, X ON|OFF, DM (DMON), DW (DWARN)
LC CMDS: S (SELECT), W (SHOW), M (MODIFY),
P (PURGE), R (REPLICATE), H (HELP), Z (STOP), >>>
LC  SERV  PARM  TITLE  CURRENT  WVAL  -8-6-4-2-0+2+4+6+8+
#PROC      TRANS PROCESSED      25      15  *****W*****
@INPQ      AVG INPUT Q TIME      0.00  0.25  W
@MONI      # CICS MONITOR EXCEPTION      0
@PRB1      # CICS SYSTEM PROBLEMS      1
@PRB2      # CICS TASK PROBLEMS      0
@PRB3      # CICS RESOURCE PROBLEMS      0
@PRB4      # CICS GLOBAL PROBLEMS      0
AMXT       CICS MAX ACTIVE TASK %      20      80  **      W
MXTC       CICS MAXIMUM TASK PCT      37      75  ****      W
@ELAP ACCTG  AVG ELAPSED TIME      0.03  0.80  W
@RESP ACCTG  AVG RESPONSE TIME      0.03  2.00  W
DSUT DSA    CICS DSA UTILIZATION      28      85  **      W
DSUT EDSA   CICS DSA UTILIZATION      10      90  W
@ELAP PAYROLL  AVG ELAPSED TIME      0.02  0.90  W
@RESP PAYROLL  AVG RESPONSE TIME      0.03  1.00  W
#PROC SYSTEM  TRANS PROCESSED      26      50  ****      W
@ELAP SYSTEM  AVG ELAPSED TIME      0.02  0.80  W
@INPQ SYSTEM  AVG INPUT Q TIME      0.00  0.25  W

```



---

## Chapter 4 Monitor Reference

This chapter describes each data collection monitor, including information about:

- select codes
- parameters
- data types
- messages issued

### Monitor Messages

Monitors issue messages as problems occur and get resolved. A monitor issues a warning message when a user-defined threshold is exceeded. When the monitored situation returns to a level below the threshold, a resolution message is issued. The effective use of monitors requires understanding the messages they issue.

In the following sections, both warning and resolution messages are given for each monitor. If a monitor does not have a unique resolution message listed for it, its resolution message is the same as its warning message with the addition of a Z severity indicator.

The @TSKC monitor, for example, has the following warning message

```
FT042W TRAN XXXXXXXX TASK 00000 HAS USED NNNNNN.N CPU SEC )
```

but no unique resolution message. Its resolution message is

```
FT042Z TRAN XXXXXXXX TASK 00000 HAS USED NNNNNN.N CPU SEC )
```

The complete list of messages cross-referenced with their issuing monitors can be found in Appendix A “Monitor Messages.”

## Workload Monitors

Workload monitors collect information about workloads—everything that can be defined as part of a workload: transactions, transient data queues, and transaction classes. These monitors are useful for allocating resources by resource groups or collections, such as transactions and transaction classes.

**Note:** The @RSTM CICS workload monitor is a CICS monitor (not a MAINVIEW for CICS monitor), and automatically starts whenever a workload is defined. Although it appears among the monitors listed on the Active Timer Request panel, it cannot be manually started.

### @ELAP — Average Execution Time

Measures the time from when a task is initially dispatched until it is detached.

<b>Select Code</b>	@ELAP
<b>Parameter</b>	Workload name identifier
<b>Measurement</b>	Average execution time.
<b>Data Type</b>	Average
<b>Default Title</b>	AVG ELAPSED TIME
<b>Warning Message</b>	FT1020W (nn) hh:mm:ss title(p) = v (>thrshld)
<b>Resolution Message</b>	FT1021I 9nn0 AVG ELAPSED TIME(p) NO LONGER > value

### @INPQ — Average Dispatch Queue Time

This monitor measures the time a task is executing or on the dispatch queue.

<b>Select Code</b>	@INPQ
<b>Parameter</b>	Workload name identifier

<b>Measurement</b>	Average dispatch queue time
<b>Data Type</b>	Average
<b>Default Title</b>	AVG INPUT Q TIME
<b>Warning Message</b>	FT1030W (nn) hh:mm:ss title(p) = v (>thrshld)
<b>Resolution Message</b>	FT1031I (nn) hh:mm:ss title(p) NO LONGER > value

## @RESP — Average Response Time

This monitor tracks the time taken by transactions within the workload to complete. It measures the time from when a task is attached by CICS until it is detached. The reported time is real time.

<b>Select Code</b>	@RESP
<b>Parameter</b>	Workload name identifier
<b>Measurement</b>	Average response time
<b>Data Type</b>	Average
<b>Default Title</b>	AVG RESPONSE TIME
<b>Warning Message</b>	FT1010W (nn) hh:mm:ss title(p) = v (>thrshld)
<b>Resolution Message</b>	FT1011I (nn) hh:mm:ss title(p) NO LONGER > value

## #PROC — Number of Transactions Processed

This monitor counts the number of transactions processed.

<b>Select Code</b>	#PROC
<b>Parameter</b>	Workload name identifier
<b>Measurement</b>	The number of transactions processed during the sampling interval
<b>Data Type</b>	Count
<b>Default Title</b>	TRANS PROCESSED
<b>Warning Message</b>	FT1040W (nn) hh:mm:ss title(TOTAL) = v IN x intrvl <thrshld>

**Resolution Message**    FT1041I (nn) hh:mm:ss title(TOTAL) NO LONGER > value

## ATRAC

ATRAC is used to start an application trace. See the *MAINVIEW for CICS Online Services Guide*.

## Task Monitors

Task monitors track CICS transactions: CPU usage by task, number of database calls by task, and number of files used by task.

### @TSKA — Storage above 16MB Line Used by Current Tasks

This monitor tracks the amount of storage above the line allocated to a task. If it exceeds the user-defined threshold, the warning message is issued.

<b>Select Code</b>	@TSKA
<b>Parameter</b>	Transaction ID
<b>Measurement</b>	The storage used by current tasks above the 16MB line
<b>Data Type</b>	Kilobytes
<b>Default Title</b>	TASK STORAGE USAGE ABOVE
<b>Warning Message</b>	FT541 TRAN XXXXXXXXX TASK 00000 USING NNNNNN K OF 31BITSTG
<b>Resolution Message</b>	Same as warning message with a Z severity indicator

### @TSKB — Storage below 16MB Line Used by Current Tasks

This monitor tracks the amount of storage below the line allocated to a task. If it exceeds the user-defined threshold, the warning message is issued.

<b>Select Code</b>	@TSKB
<b>Parameter</b>	Transaction ID

<b>Measurement</b>	The storage used by current tasks below the 16MB line
<b>Data Type</b>	Kilobytes
<b>Default Title</b>	TASK STORAGE USAGE BELOW
<b>Warning Message</b>	FT540 TRAN XXXXXXXXX TASK 00000 USING NNNNNN K OF 24BITSTG
<b>Resolution Message</b>	Same as warning message with a Z severity indicator

## @TSKC — Total Amount of CPU Usage by Current Tasks

This monitor tracks the amount of CPU processing used by a task since it started. If it exceeds the user-defined threshold, the warning message is issued.

<b>Select Code</b>	@TSKC
<b>Parameter</b>	Transaction ID
<b>Measurement</b>	The CPU time used by current tasks
<b>Data Type</b>	Times
<b>Default Title</b>	TASK CPU USAGE
<b>Warning Message</b>	FT042 TRAN XXXXXXXXX TASK 00000 HAS USED NNNNNN.N CPU SEC
<b>Resolution Message</b>	Same as warning message with a Z severity indicator

## @TSKD — Number of Database Calls by Current Tasks

This monitor tracks the number of database calls made by a task. If the user-defined threshold is exceeded, the warning message is issued.

<b>Select Code</b>	@TSKD
<b>Parameter</b>	Transaction ID
<b>Measurement</b>	The number of database calls by current tasks
<b>Data Type</b>	Count

<b>Default Title</b>	TASK DB USAGE
<b>Warning Message</b>	FT539 TRAN XXXXXXXXX TASK 00000 ISSUED NNNNNN DB CALLS
<b>Resolution Message</b>	Same as warning message with a Z severity indicator

## @TSKF — Number of Files Used by Current Tasks

This monitor tracks the number of file calls made by the current task.

<b>Select Code</b>	@TSKF
<b>Parameter</b>	Transaction ID
<b>Measurement</b>	The number of files used by current tasks
<b>Data Type</b>	Count
<b>Default Title</b>	TASK FILE USAGE
<b>Warning Message</b>	FT045 TRAN XXXXXXXXX TASK 00000 ISSUED NNNNNN FILE CALLS
<b>Resolution Message</b>	Same as warning message with a Z severity indicator

## @TSKS — Current Total Storage Used by Active Tasks

This monitor tracks the amount of storage allocated to a task. If it exceeds the user-defined threshold, the warning message is issued. It measures the total amount of storage, both above and below the line.

<b>Select Code</b>	@TSKS
<b>Parameter</b>	Transaction ID
<b>Measurement</b>	The total storage used by current tasks
<b>Data Type</b>	Kilobytes
<b>Default Title</b>	TASK STORAGE USAGE
<b>Warning Message</b>	FT041 TRAN XXXXXXXXX TASK 00000 USING NNNNNN K OF STORAGE
<b>Resolution Message</b>	Same as warning message with a Z severity indicator



## ENQC — Enqueue Conflicts

The ENQC monitor measures the number of deadlocked tasks. For each active task, this monitor scans its enqueued resources in order to determine if another task is waiting for any of them. If a waiting task is identified, it scans that task's resources to determine if any of them are in turn requested by the first monitor. A deadlock results if any of the second task's resources are requested by the first.

<b>Select Code</b>	ENQC
<b>Parameter</b>	None
<b>Measurement</b>	The number of deadlocked tasks
<b>Data Type</b>	Count
<b>Default Title</b>	DEADLOCKED TASKS
<b>Warning Message</b>	FT1200W (nn) hh:mm:ss TASKS ENQUEUE = v (>thrshld)
	<p><i>nn</i> The number of times the warning message was issued for this monitor request.</p> <p><i>hh:mm:ss</i> The time that the condition was detected.</p> <p><i>title</i> Tasks waiting on enqueues (default) or user-specified</p> <p><i>value</i> The current measured value that exceeded the threshold</p> <p><i>&lt;thrshld</i> The threshold specified by WMAX in the SET request</p>
<b>Resolution Message</b>	FT1201I (NN) HH:MM:SS TASKS ENQUEUED NO LONGER > VALUE

## ENQW — Tasks Waiting on Enqueue

This monitor reports the number of tasks enqueued.

<b>Select Code</b>	ENQW
<b>Parameter</b>	None
<b>Measurement</b>	The number of tasks that are waiting on enqueues
<b>Data Type</b>	Count
<b>Default Title</b>	TASKS WAITING ON ENQ
<b>Warning Message</b>	FT1210W (nn) hh:mm:ss TASKS ENQUEUE = v (>thrshld)

**Resolution Message** SFT1211I (nn) hh:mm:ss TASKS ENQUEUED NO LONGER > value

## SDCT — Total CICS Storage Dumps

This monitor maintains the total number of CICS storage dumps since CICS was started.

**Select Code** SDCT

**Parameter** None

**Measurement** The number of CICS storage dumps that occurred

**Data Type** Count

**Default Title** CICS STORAGE DUMPS

**Warning Message** FT1100W (nn) hh:mm:ss CICS STORAGE DUMPS(p) = v (>thrshld)

**Resolution Message** FT1101I (nn) hh:mm:ss CICS STORAGE DUMPS(p) NO LONGER > value

## MXTC — Current Percentage of Maximum Tasks

This monitor reports the number of current tasks as a percentage of maximum tasks.

**Select Code** MXTC

**Parameter** None

**Measurement** The percentage of maximum tasks (current tasks / maximum tasks)

**Data Type** Percent

**Default Title** CICS MAXIMUM TASK PCT

**Warning Message** FT1070W (nn) hh:mm:ss *title*(p) = v (>thrshld)

**Resolution Message** FT1071I (nn) hh:mm:ss *title*(p) NO LONGER > value

## @PICT — Number of Program Interrupts

<b>Select Code</b>	@PICT
<b>Parameter</b>	None
<b>Measurement</b>	The number of program interrupts that occurred
<b>Data Type</b>	Count
<b>Default Title</b>	CICS PROGRAM INTERRUPTS
<b>Warning Message</b>	FT1090W (nn) hh:mm:ss <i>title</i> (p) = v (>thrshld)
<b>Resolution Message</b>	FT1091I (nn) hh:mm:ss <i>title</i> (p) NO LONGER > value

**Note:** This monitor is not supported in CICS versions 3.3 and later.

## @CMXT — Percentage of Class Maximum Tasks

This monitor tracks the percentage of active tasks of a given class compared to its class maximum. Often used to ensure that resource intensive tasks grouped into a class do not over burden the system.

<b>Select Code</b>	@CMXT
<b>Parameter</b>	Name of transaction class. Wildcards may be used.
<b>Measurement</b>	The percentage of current class maximum tasks
<b>Data Type</b>	Percent
<b>Default Title</b>	CLASS MAX TASK %
<b>Warning Message</b>	FT614 CLASS XXXXXXXXX IS AT NNNN.N PERCENT OF MAX TASK
<b>Resolution Message</b>	Same as warning message with a Z severity indicator

## IAID — Number of Automatic Initiate Descriptors

This monitor reports the number of outstanding automatic initiate descriptors for the current user-defined interval. The count is reset to zero when the interval expires.

<b>Select Code</b>	IAID
<b>Parameter</b>	None
<b>Measurement</b>	The number of outstanding AIDs in the current interval
<b>Data Type</b>	Count
<b>Default Title</b>	AUTOMATIC INITIATE DESC
<b>Warning Message</b>	FT1170W (nn) hh:mm:ss title(p) = v (>thrshld)
<b>Resolution Message</b>	FT1171I (nn) hh:mm:ss title(p) NO LONGER > value

## IDCT — Number of CICS Storage Dumps per Interval

This monitor reports the number of storage dumps for the user-defined interval. The count is reset to zero.

<b>Select Code</b>	IDCT
<b>Parameter</b>	None
<b>Measurement</b>	The number of CICS storage dumps that occurred during each sampling interval
<b>Data Type</b>	Count
<b>Default Title</b>	CICS STORAGE DUMPS/INTV
<b>Warning Message</b>	FT1100W (nn) hh:mm:ss title(p) = v (>thrshld)
<b>Resolution Message</b>	FT1101I (nn) hh:mm:ss title(p) NO LONGER > value

## IICE — Number of Interval Control Elements

This monitor reports the number of outstanding interval control elements for the current user-defined interval. The count is reset to zero when the interval expires.

<b>Select Code</b>	IICE
<b>Parameter</b>	None
<b>Measurement</b>	The number of outstanding ICEs in the current interval
<b>Data Type</b>	Count
<b>Default Title</b>	INTERVAL CONTROL
<b>Warning Message</b>	FT1160W (nn) hh:mm:ss title(p) = v (>thrshld)
<b>Resolution Message</b>	FT1161I (nn) hh:mm:ss title(p) NO LONGER > value

**Note:** The monitor is reset to zero at the end of the monitor interval.

## General Monitors

The general monitors track broad areas of CICS performance.

### @MONI — Number of Current Service Level Exceptions

<b>Select Code</b>	@MONI
<b>Parameter</b>	None
<b>Measurement</b>	The number of current service level exceptions. These can be seen in the log or in the MONITOR service.
<b>Data Type</b>	Count
<b>Default Title</b>	# CICS MONITOR EXCEPTION
<b>Warning Message</b>	FT1150W (nn) hh:mm:ss title(p) = v (>thrshld)
<b>Resolution Message</b>	FT1151I (nn) hh:mm:ss title(p) NO LONGER > value

**@GLBD — Percentage Used of CICS TD DFHINTRA**

<b>Select Code</b>	@GLBD
<b>Parameter</b>	None
<b>Measurement</b>	The current percentage used of CICS TD DFHINTRA
<b>Data Type</b>	Percent
<b>Default Title</b>	CICS TD DFHINTRA USED
<b>Warning Message</b>	FT547 CICS TD DFHINTRA IN USE AT NNNN.N PERCENT
<b>Resolution Message</b>	Same as warning message with a Z severity indicator

**@GLBE — Percentage Used of CICS Extended Private Storage**

<b>Select Code</b>	@GLBE
<b>Parameter</b>	None
<b>Measurement</b>	The current percent usage of CICS extended private storage
<b>Data Type</b>	Percent
<b>Default Title</b>	CICS EXT-PRIVATE USED
<b>Warning Message</b>	FT543 CICS EXT-PRIVATE STORAGE IN USE AT NNNN.N PERCENT
<b>Resolution Message</b>	Same as warning message with a Z severity indicator

**@GLBM — Usage of CICS Main Temporary Storage**

<b>Select Code</b>	@GLBM
<b>Parameter</b>	None
<b>Measurement</b>	The current usage of CICS main temporary storage in kilobytes
<b>Data Type</b>	Count
<b>Default Title</b>	CICS TS MAIN IN USE

**Warning Message**      FT545 CICS TS MAIN USING NNNNNN K OF STORAGE

**Resolution Message**    Same as warning message with a Z severity indicator

## **@GLBP — Percentage Used of CICS Private Storage**

**Select Code**            @GLBP

**Parameter**            None

**Measurement**        The current percent usage of CICS private storage

**Data Type**            Percent

**Default Title**        CICS PRIVATE STG USED

**Warning Message**    FT542 CICS PRIVATE STORAGE IN USE AT NNNN.N PERCENT

**Resolution Message**   Same as warning message with a Z severity indicator

## **@GLBT — Percentage of CPU Usage Attributable to CICS Tasks**

**Select Code**            @GLBT

**Parameter**            None

**Measurement**        The total CPU usage percentage attributable to CICS tasks

**Data Type**            Percent

**Default Title**        CICS TOTAL CPU

**Warning Message**    FT046 CICS CURRENTLY USING NNNN.N PERCENT OF CPU

**Resolution Message**   Same as warning message with a Z severity indicator

## **@GLBU — Percentage of CPU Usage Attributable to CICS User Tasks**

**Select Code**            @GLBU

**Parameter**            None

<b>Measurement</b>	The CPU usage percentage attributable to CICS user tasks
<b>Data Type</b>	Percent
<b>Default Title</b>	CICS USER CPU
<b>Warning Message</b>	FT544 USER CPU IS CURRENTLY IN USE AT NNNN.N PERCENT
<b>Resolution Message</b>	Same as warning message with a Z severity indicator

## **@GLBX — Current CICS Auxiliary Temporary Buffer Storage**

<b>Select Code</b>	@GLBX
<b>Parameter</b>	None
<b>Measurement</b>	The current usage of CICS auxiliary temporary buffer storage in kilobytes
<b>Data Type</b>	Count
<b>Default Title</b>	CICS TS AUX IN USE
<b>Warning Message</b>	FT546 CICS TS AUX USING NNNNNN K OF STORAGE
<b>Resolution Message</b>	Same as warning message with a Z severity indicator

## **@TDBU — Percentage of TD Buffers in Use**

<b>Select Code</b>	@TDBU
<b>Parameter</b>	None
<b>Measurement</b>	The percentage of transient data buffers in use
<b>Data Type</b>	Percent
<b>Default Title</b>	TD BUFFERS IN USE %
<b>Warning Message</b>	FT610 CICS TD BUFFERS IN USE AT NNNN.N PERCENT
<b>Resolution Message</b>	Same as warning message with a Z severity indicator



## @TDBW — Current TD Buffer Waits

<b>Select Code</b>	@TDBW
<b>Parameter</b>	None
<b>Measurement</b>	The current transient data buffer waits
<b>Data Type</b>	Count
<b>Default Title</b>	TD CURRENT BUFFER WAITS
<b>Warning Message</b>	FT611 CICS TD CURRENT BUFFER WAITS ARE NNNNNN
<b>Resolution Message</b>	Same as warning message with a Z severity indicator

## @TDSU — Percentage of TD Strings in Use

<b>Select Code</b>	@TDSU
<b>Parameter</b>	None
<b>Measurement</b>	The percentage of transient data strings in use
<b>Data Type</b>	Percent
<b>Default Title</b>	TD STRINGS IN USE %
<b>Warning Message</b>	FT612 CICS TD STRINGS IN USE AT NNNN.N PERCENT
<b>Resolution Message</b>	Same as warning message with a Z severity indicator

## @TDSW — Current TD String Waits

<b>Select Code</b>	@TDSW
<b>Parameter</b>	None
<b>Measurement</b>	The current transient data string waits
<b>Data Type</b>	Count
<b>Default Title</b>	TD CURRENT STRING WAITS

**Warning Message** FT613 CICS TD CURRENT STRING WAITS ARE NNNNNN

**Resolution Message** Same as warning message with a Z severity indicator

## @TDQL — Records in Queue for Destination ID

This monitor reports the number of unprocessed elements enqueued.

**Select Code** @TDQL

**Parameter** One or more transient data queues; destination ID

**Measurement** The number of records in queue for this destination ID

**Data Type** Count

**Default Title** TD QUEUE COUNT

**Warning Message** FT605 DESTID XXXX HAS 000000 RECORDS IN QUEUE

**Resolution Message** Same as warning message with a Z severity indicator

**Note:** Although listed as a general monitor, this monitor is started with the Start Workload Monitor Request panel, not the Start Resource Monitor Request panel as are most of the other general monitors.

## @TDQT — Records in Queue Exceeds Trigger

This monitor watches transient data queues that have defined trigger levels. When the number of records enqueued exceeds the threshold, the warning message is issued.

**Select Code** @TDQT

**Parameter** One or more transient data queues; destination ID

**Measurement** The number of records in queue for this destination ID

**Data Type** Count

**Default Title** TD QUEUE EXCEEDS TRIGGER

**Warning Message** FT604 DESTID XXXX EXCEEDS TRIGGER. 000000 RECS IN QUEUE

**Resolution Message** Same as warning message with a Z severity indicator

**Note:** Although listed as a general monitor, this monitor is started with the Start Workload Monitor Request panel, not the Start Resource Monitor Request panel as are most of the other general monitors.

## @TSBU — Percentage of TS Buffers in Use

<b>Select Code</b>	@TSBU
<b>Parameter</b>	None
<b>Measurement</b>	The percentage of temporary storage buffers in use
<b>Data Type</b>	Percent
<b>Default Title</b>	TS BUFFERS IN USE %
<b>Warning Message</b>	FT606 CICS TS BUFFERS IN USE AT NNNN.N PERCENT
<b>Resolution Message</b>	Same as warning message with a Z severity indicator

## @TSBW — Current TS Buffer Waits

<b>Select Code</b>	@TSBW
<b>Parameter</b>	None
<b>Measurement</b>	The current temporary storage buffer waits
<b>Data Type</b>	Count
<b>Default Title</b>	TS CURRENT BUFFER WAITS
<b>Warning Message</b>	FT607 CICS TS CURRENT BUFFER WAITS ARE NNNNNN
<b>Resolution Message</b>	Same as warning message with a Z severity indicator

## @TSSU — Percentage of TS Strings in Use

<b>Select Code</b>	@TSSU
<b>Parameter</b>	None

<b>Measurement</b>	The percentage of temporary storage strings in use
<b>Data Type</b>	Percent
<b>Default Title</b>	TS STRINGS IN USE %
<b>Warning Message</b>	FT608 CICS TS STRINGS IN USE AT NNNN.N PERCENT
<b>Resolution Message</b>	Same as warning message with a Z severity indicator

## **@TSSW — Current TS String Waits**

<b>Select Code</b>	@TSSW
<b>Parameter</b>	None
<b>Measurement</b>	The current temporary storage string waits
<b>Data Type</b>	Count
<b>Default Title</b>	TS CURRENT STRING WAITS
<b>Warning Message</b>	FT609 CICS TS CURRENT STRING WAITS ARE NNNNNN
<b>Resolution Message</b>	Same as warning message with a Z severity indicator

## **GBLO — Largest OSCOR below 16MB Line**

<b>Select Code</b>	GBLO
<b>Parameter</b>	None
<b>Measurement</b>	The largest free area of OSCOR storage below the 16MB line
<b>Data Type</b>	Bytes
<b>Default Title</b>	LARGEST OSCOR BELOW
<b>Warning Message</b>	FT1180W (nn) hh:mm:ss OSCOR BELOW = v (>thrshld)
<b>Resolution Message</b>	FT1181I (nn) hh:mm:ss OSCOR BELOW NO LONGER > value

## GBLQ — Largest LSQA Below 16MB Line

<b>Select Code</b>	GBLQ
<b>Parameter</b>	None
<b>Measurement</b>	The largest free area of LSQA storage below the 16MB line.
<b>Data Type</b>	Bytes
<b>Default Title</b>	LARGEST LSQA BELOW
<b>Warning Message</b>	FT1190W (nn) hh:mm:ss LSQA BELOW = v (>thrshld)
<b>Resolution Message</b>	FT1191I (nn) hh:mm:ss LSQA BELOW NO LONGER > value

## @IMSN — IMS Not Attached

<b>Select Code</b>	@IMSN
<b>Parameter</b>	None
<b>Measurement</b>	Determines whether the interface between CICS and an IMS subsystem is available.
<b>Data Type</b>	Indicator
<b>Default Title</b>	IMS NOT ATTACHED
<b>Warning Message</b>	FT518W IMS INTERFACE UNAVAILABLE FOR IMS ID (nnnn)
<b>Resolution Message</b>	FT518I IMS INTERFACE AVAILABLE FOR IMS ID (nnnn)

## JRNR — Journals Waiting Reply

<b>Select Code</b>	JRNR
<b>Parameter</b>	None
<b>Measurement</b>	The number of journals that are waiting on outstanding WTOR replies
<b>Data Type</b>	Count
<b>Default Title</b>	JOURNALS WAITING REPLY

<b>Warning Message</b>	FT1220W (nn) hh:mm:ss JOURNALS WAITING REPLY = v (>thrshld)
<b>Resolution Message</b>	FT1221I (nn) hh:mm:ss JOURNALS WAITING REPLY NO LONGER > value

## @DB2N — DB2 Not Attached

<b>Select Code</b>	@DB2N
<b>Parameter</b>	None
<b>Measurement</b>	Determines whether the interface between CICS and a DB2 subsystem is available
<b>Data Type</b>	Indicator
<b>Default Title</b>	DB2 NOT ATTACHED
<b>Warning Message</b>	FT517W DB2 INTERFACE UNAVAILABLE FOR DB2 ID (nnnn)
<b>Resolution Message</b>	FT517I DB2 INTERFACE AVAILABLE FOR DB2 ID (nnnn)

## Problem Monitors

The problem monitors track broad areas of CICS performance. The PRB2 monitor, for instance, tracks resource problems associated with the active tasks. Each problem monitor actually consists of several other monitors. PRB2, for example, runs functions similar to the DSUT monitor, among others.

The problem monitors report the number of problems for their associated areas. When a problem monitor is started, the threshold defined for it is for the total number of problems in its area. Because problem monitors use the problem threshold table, three threshold levels can be defined. When a message is issued, a severity indicator suffix is appended to the message. Problem monitor messages can be found in the log, problem service, and CREGPRB view.

## @PRB1 — Number of Current Problems in CICS

This monitor reports the number of general CICS problems.

<b>Select Code</b>	@PRB1
--------------------	-------

<b>Parameter</b>	None
<b>Measurement</b>	<p>The number of current problems in CICS itself, such as short-on-storage or maximum tasks</p> <p><b>Note:</b> The actual problems can be seen in the log, problem service, or CREGPRB view.</p>
<b>Data Type</b>	Count
<b>Default Title</b>	# CICS SYSTEM PROBLEMS
<b>Warning Message</b>	<p>FT050 CICS CURRENTLY RUNNING SHORT ON STORAGE</p> <p>FT051 CICS DYNAMIC STORAGE AREA IN USE AT NNNN.N PERCENT</p> <p>FT052 CICS HAS GONE SHORT ON STORAGE NNNNNN TIMES</p> <p>FT053 CURRENTLY AT CICS MAXIMUM TASK CONDITION</p> <p>FT054 CICS CURRENTLY AT NNNN.N PERCENT OF MAXIMUM TASK</p> <p>FT055 CICS HAS REACHED MAXIMUM TASK NNNNNN TIMES</p> <p>FT056 CURRENTLY AT ACTIVE MAXIMUM TASK CONDITION</p> <p>FT057 CICS CURRENTLY AT NNNN.N PERCENT OF ACTIVE MAX TASK</p> <p>FT058 HIGHEST NUMBER OF ACTIVE TASKS WAS NNNNNN</p> <p>FT059 CURRENTLY AT DL/I MAXIMUM TASK CONDITION</p> <p>FT060 CICS CURRENTLY AT NNNN.N PERCENT OF DL/I MAX TASK</p> <p>FT061 CICS HAS REACHED DL/I MAX TASK NNNNNN TIMES</p> <p>FT062 DL/I BUFFER SUBPOOL I/O PERCENTAGE IS NNNN.N</p> <p>FT063 CICS RUNAWAY TASK CONTROL IS SHUT OFF</p> <p>FT064 RUNAWAY TASKS HAVE OCCURRED NNNNNN TIMES</p> <p>FT065 NNNNNN TASKS HAVE BEEN STALL PURGED</p> <p>FT066 NNNNNN STORAGE VIOLATIONS HAVE OCCURRED</p>

FT067 NNNNNN TEMPORARY STORAGE EXTENSIONS CREATED

FT068 NNNNNN TEMPORARY STORAGE SUSPENSIONS HAVE  
OCCURRED

FT070 NNNNNN TOTAL REQUESTS QUEUED DUE TO S.O.S

FT082 NNNNNN PERCENT OF DTB LOG REQUESTS HAVE SPILLED

FT083 NNNNNN DTB SPILLS MMMMMM DTB LOGS

FT085 NNNNNN PROGRAM INTERRUPTS HAVE OCCURRED

FT086 NNNNNN STORAGE DUMPS HAVE BEEN TAKEN

FT088 TRAN XXXXXXXX HAS HAD NNNNNN STORAGE  
VIOLATIONS

FT089 TRAN XXXXXXXX HAS HAD NNNNNN STALL PURGE DUE  
TO SOS

FT425 CICS INITIALIZING

FT426 CICS TERMINATING

FT1110W (nn) hh:mm:ss title(p) = v (>thrshld)

**Resolution Message** FT1111I (nn) hh:mm:ss title(p) NO LONGER > value

## @PRB2 — Number of Current Problems in CICS Tasks

The PRB2 monitor tracks problems associated with the active tasks.

**Select Code** @PRB2

**Parameter** None

**Measurement** The number of current problems in CICS tasks, such as excessive storage or execution time

**Note:** The actual problems can be seen in the log or in the problem service.

**Data Type** Count

**Default Title** # CICS TASK PROBLEMS



<b>Warning Message</b>	FT041 TRAN XXXXXXXXX TASK 00000 USING NNNNNNK OF STORAGE
	FT042 TRAN XXXXXXXXX TASK 00000 HAS USED NNNNNN.N CPU SEC
	FT043 TRAN XXXXXXXXX TASK 00000 EXECUTING NNNNNN.N SECONDS
	FT044 TRAN XXXXXXXXX TASK 00000 CONVERSE WAIT NNNNNN.N SEC
	FT045 TRAN XXXXXXXXX TASK 00000 ISSUED NNNNNN FILE CALLS
	FT536 TRAN ____ TASK ____ DB2 THREAD WAIT nnn.n SECS > ttt.t
	FT538 TRAN ____ TASK ____ SQL (XXXXXX) WAIT nnn.n > ttt.t
	FT539 TRAN aaaa TASK nnnnn ISSUED xxxxxx DB CALLS
	FT540 TRAN XXXXXXXXX TASK 00000 USING NNNNNNK OF 24bit STG
	FT541 TRAN XXXXXXXXX TASK 00000 USING NNNNNNK OF 31bit STG
	FT1120W (nn) hh:mm:ss title(p) = v (>thrshld)
<b>Resolution Message</b>	FT1121I (nn) hh:mm:ss title(p) NO LONGER > value

## @PRB3 — Number of Current Problems in CICS Resources

This monitor tracks problems associated with CICS itself.

<b>Select Code</b>	@PRB3
<b>Parameter</b>	None
<b>Measurement</b>	The number of current problems in CICS resources, such as CI and CA splits or excessive program loads
	<b>Note:</b> The actual problems can be seen in the log or in the problem service.
<b>Data Type</b>	Count

<b>Default Title</b>	# CICS RESOURCE PROBLEMS
<b>Warning Message</b>	FT091 XXXXXXXXX INDEX EXCEEDS DATA I/O BY NNNN.N PERCENT  FT092 XXXXXXXXX HAS HAD NNNNNN CONTROL AREA SPLITS  FT093 XXXXXXXXX HAS HAD NNNNNN CONTROL INTERVAL SPLITS  FT096 XXXXXXXXX HAS HAD NNNNNN TASKS WAITING FOR BUFFER  FT097 XXXXXXXXX HAS HAD NNNNNN TASKS WAITING FOR STRING  FT099 XXXXXXXXX FETCHED FROM LIBRARY NNNNNN TIMES  FT537 PLAN _____ HAD ____ TASKS WAITING FOR THREAD > tt  FT1130W (nn) hh:mm:ss title(p) = v (>thrshld)
<b>Resolution Message</b>	FT1131I (nn) hh:mm:ss title(p) NO LONGER > value

## @PRB4 — Number of Current Problems in CICS Monitor Data

	This monitor reports the number of problems with the monitors themselves.
<b>Select Code</b>	@PRB4
<b>Parameter</b>	None
<b>Measurement</b>	The number of current problems in CICS monitor data for the CICS region, such as CPU percent or transactions per second  <b>Note:</b> The actual problems can be seen in the log or in the problem service.
<b>Data Type</b>	Count
<b>Default Title</b>	# CICS GLOBAL PROBLEMS
<b>Warning Message</b>	FT046 CICS CURRENTLY USING NNNN.N PERCENT OF CPU  FT047 CICS CURRENT PAGEIN RATE NNNNN.N / SECOND  FT048 CICS EXECUTING NNNNNN.N TRANSACTIONS / SECOND

FT049 CICS EXECUTING NNNNNN.N TERMINAL TRANSACTIONS /  
SEC

FT1140W (nn) hh:mm:ss title(p) = v (>thrshld)

**Resolution Message** FT1141I (nn) hh:mm:ss title(p) NO LONGER > value

## Storage Monitors

Storage monitors collect information about storage, including temporary size, DSA pages available, total DSA size, and EDSA available.

### LSRL — Percentage of LSR LOOKASIDE

<b>Select Code</b>	LSRL
<b>Parameter</b>	None
<b>Measurement</b>	The current percentage of local shared resource (LSR) LOOKASIDE
<b>Data Type</b>	Percent
<b>Default Title</b>	LSR LOOKASIDE RATE
<b>Warning Message</b>	FT1110W (nn) hh:mm:ss LSR LOOKASIDE RATE (p) = v (>thrshld)
<b>Resolution Message</b>	FT1111I (nn) hh:mm:ss LSR LOOKASIDE RATE (p) NO LONGER > value

### LSRS — Percentage of LSR Strings Used

<b>Select Code</b>	LSRS
<b>Parameter</b>	None
<b>Measurement</b>	The current percentage of local shared resource (LSR) pool strings in use
<b>Data Type</b>	Percent
<b>Default Title</b>	LSR STRINGS IN USE
<b>Warning Message</b>	FT1110W (nn) hh:mm:ss LSR STRINGS IN USE(p) = v (>thrshld)

**Resolution Message** FT1111I (nn) hh:mm:ss LSR STRINGS IN USE(p) NO LONGER > value

## LSRW — Current LSR String Waits

<b>Select Code</b>	LSRW
<b>Parameter</b>	None
<b>Measurement</b>	The current number of local shared resource (LSR) pool string waits
<b>Data Type</b>	Count
<b>Default Title</b>	LSR STRING WAITS
<b>Warning Message</b>	FT1110W (nn) hh:mm:ss LSR STRING WAITS (p) = v (>thrshld)
<b>Resolution Message</b>	FT1111I (nn) hh:mm:ss LSR STRING WAITS (p) NO LONGER > value

## PGMS — Program Storage Size

<b>Select Code</b>	PGMS
<b>Parameter</b>	Pgm Name
<b>Measurement</b>	The current program storage size in kilobytes
<b>Data Type</b>	Kilobytes
<b>Default Title</b>	PROGRAM STORAGE SIZE
<b>Warning Message</b>	FT1110W (nn) hh:mm:ss PROGRAM STORAGE SIZE(p) = v (>thrshld)
<b>Resolution Message</b>	FT1111I (nn) hh:mm:ss PROGRAM STORAGE SIZE(p) NO LONGER > value

## TSTE — Temporary Storage Size

<b>Select Code</b>	TSTE
<b>Parameter</b>	TS Name
<b>Measurement</b>	The current temporary storage (TSUTE) size in kilobytes

<b>Data Type</b>	Kilobytes
<b>Default Title</b>	TSUTE STORAGE SIZE
<b>Warning Message</b>	FT1110W (nn) hh:mm:ss TSUTE STORAGE SIZE(p) = v (>thrshld)
<b>Resolution Message</b>	FT1111I (nn) hh:mm:ss TSUTE STORAGE SIZE(p) NO LONGER > value

## #DSAV — Current DSA Pages Available

<b>Select Code</b>	#DSAV
<b>Parameter</b>	None
<b>Measurement</b>	The current dynamic storage area (DSA) pages available
<b>Data Type</b>	Count
<b>Default Title</b>	DSA PAGES AVAILABLE
<b>Warning Message</b>	FT1050W (nn) hh:mm:ss DSA PAGES AVAILABLE (p) = v (>thrshld)
<b>Resolution Message</b>	FT1051I (nn) hh:mm:ss DSA PAGES AVAILABLE (p) NO LONGER > value

## #DSIZ — Total DSA Size

<b>Select Code</b>	#DSIZ
<b>Parameter</b>	None
<b>Measurement</b>	The total dynamic storage area (DSA) size
<b>Data Type</b>	Pages
<b>Default Title</b>	TOTAL DSA SIZE
<b>Warning Message</b>	FT1050W (nn) hh:mm:ss title(p) = v (>thrshld)
<b>Resolution Message</b>	FT1051I (nn) hh:mm:ss title(p) NO LONGER > value

## #DSTO — Current DSA Available

<b>Select Code</b>	#DSTO
<b>Parameter</b>	None
<b>Measurement</b>	The current amount of dynamic storage area (DSA) available
<b>Data Type</b>	Kilobytes
<b>Default Title</b>	DSA AVAILABLE STORAGE
<b>Warning Message</b>	FT1050W (nn) hh:mm:ss title(p) = v (>thrshld)
<b>Resolution Message</b>	FT1051I (nn) hh:mm:ss title(p) NO LONGER > value

## #ESAV — Current EDSA Pages Available

<b>Select Code</b>	#ESAV
<b>Parameter</b>	None
<b>Measurement</b>	The current extended dynamic storage area (EDSA) pages available
<b>Data Type</b>	Count
<b>Default Title</b>	EDSA PAGES AVAILABLE
<b>Warning Message</b>	FT1050W (nn) hh:mm:ss EDSA PAGES AVAILABLE(p) = v (>thrshld)
<b>Resolution Message</b>	FT1051I (nn) hh:mm:ss EDSA PAGES AVAILABLE(p) NO LONGER > value

## #ESIZ — Total EDSA Size

<b>Select Code</b>	#ESIZ
<b>Parameter</b>	None
<b>Measurement</b>	The total extended dynamic storage area (EDSA) size
<b>Data Type</b>	Kilobytes
<b>Default Title</b>	TOTAL EDSA SIZE

<b>Warning Message</b>	FT1050W (nn) hh:mm:ssTOTAL EDSA SIZE(p) = v (>thrshld)
<b>Resolution Message</b>	FT1051I (nn) hh:mm:ss TOTAL EDSA SIZE(p) NO LONGER > value

## #ESTO — Current EDSA Available

<b>Select Code</b>	#ESTO
<b>Parameter</b>	None
<b>Measurement</b>	The current amount of extended dynamic storage area (EDSA) available
<b>Data Type</b>	Kilobytes
<b>Default Title</b>	EDSA AVAILABLE STORAGE
<b>Warning Message</b>	FT1050W (nn) hh:mm:ss EDSA AVAILABLE STORAGE(p) = v (>thrshld)
<b>Resolution Message</b>	FT1051I (nn) hh:mm:ss EDSA AVAILABLE STORAGE(p) NO LONGER > value

## CSUT — Percentage of CSA Storage in Use

<b>Select Code</b>	CSUT
<b>Parameter</b>	None
<b>Measurement</b>	The current percentage of common system area (CSA) storage in use
<b>Data Type</b>	Percent
<b>Default Title</b>	CSA UTILIZATION
<b>Warning Message</b>	FT1110W (nn) hh:mm:ss CSA UTILIZATION(p) = v (>thrshld)
<b>Resolution Message</b>	FT1111I (nn) hh:mm:ss CSA UTILIZATION(p) NO LONGER > value

## DSUT — Percentage of DSA Storage in Use

<b>Select Code</b>	DSUT
<b>Parameter</b>	Dynamic Storage Area identifier
	CICS version 4.1 and later (including CTS)
	CDSA            CICS Dynamic Storage Area
	ECDSA          Extended CICS Dynamic Storage Area
	UDSA           User Dynamic Storage Area
	EUDSA          Extended User Dynamic Storage Area
	RDSA           Read-only Dynamic Storage Area
	ERDSA          Extended Read-only Dynamic Storage Area
	SDSA           Shared Dynamic Storage Area
	ESDSA          Extended Shared Dynamic Storage Area
<b>Measurement</b>	Percentage of DSA in use
<b>Data Type</b>	Percentage
<b>Default Title</b>	CICS DSA UTILIZATION
<b>Warning Message</b>	FT1050W (nn) hh:mm:ss CICS DSA UTILIZATION(p) = v (>thrshld)
<b>Resolution Message</b>	FT1051I (nn) hh:mm:ss CICS DSA UTILIZATION(p) NO LONGER > value

## ECSUT — Percentage of ECSA Storage in Use

<b>Select Code</b>	ECSUT
<b>Parameter</b>	None
<b>Measurement</b>	The current percentage of extended common system area (ECSA) storage in use
<b>Data Type</b>	Percent
<b>Default Title</b>	ECSA UTILIZATION



<b>Warning Message</b>	FT1110W (nn) hh:mm:ss ECSA UTILIZATION(p) = v (>thrshld)
<b>Resolution Message</b>	FT1111I (nn) hh:mm:ss ECSA UTILIZATION(p) NO LONGER > value

## @SVCT — Number of Storage Violations

<b>Select Code</b>	@SVCT
<b>Parameter</b>	None
<b>Measurement</b>	The number of storage violations that occurred
<b>Data Type</b>	Count
<b>Default Title</b>	CICS STORAGE VIOLATIONS
<b>Warning Message</b>	FT1060W (nn) hh:mm:ss title(p) = v (>thrshld)
<b>Resolution Message</b>	FT1061I (nn) hh:mm:ss title(p) NO LONGER > value



---

# Appendix A    Monitor Messages

Monitors issue messages as problems occur and get resolved. A monitor issues a warning message when a user-defined threshold is exceeded. When the monitored situation returns to a level below the threshold, a resolution message is issued.

In the following sections both warning and resolution messages are given for each monitor. If a monitor does not have a unique resolution message listed for it, its resolution message is the same as its warning message with the addition of a Z severity indicator.

The IMSN monitor, for example, has the following warning message

FT518W IMS INTERFACE AVAILABLE FOR IMS ID (nnnn)

but no unique resolution message. Its resolution message is

FT518Z IMS INTERFACE AVAILABLE FOR IMS ID (nnnn)

## Parts of a Message

Messages consist of three parts: message ID, title, and monitored data. While message IDs can be used in messages issued by more than one monitor, the title portion is always unique to the issuing monitor. This means that a message's issuing monitor can always be identified.

The message FT1110W, for instance, can be issued by eight monitors. The following message was issued by the PGMS monitor, identified by the title portion of the message:

FT1110W (01) 07:37:00 **PROGRAM STORAGE SIZE**(ECHOBIG) = 46032 (>40)

If the message had been issued by the TSTE monitor instead, it would be

FT1110W (01) 07:37:00 **Temporary Storage Size**(ECHOBIG) = 46032 (>40)

The four problem monitors—PRB1, PRB2, PRB3, PRB4—are exceptions to this rule. Because these general-purpose monitors actually consist of several other monitors, the messages they issue are identical to other monitors.

For example, the TSKS and PRB2 monitors can both issue this message

FT041 TRAN XXXXXXXXX TASK 00000 USING NNNNNNK OF STORAGE

which is identical both in terms of message ID *and* title. To determine which monitor actually issued a message, review the BBI-SS PAS image log.

## Message Table

Monitor messages are identified by a unique ID consisting of the prefix FT followed by three or more numbers. In addition, some messages have a severity indicator suffix (I, W, Z). The messages in Table A-1 are sorted by message ID in ascending order. If a message ID is issued by more than one monitor (except for problem monitors), second and subsequent messages are right-justified beneath the initial message. If a problem monitor is the second issuing monitor, the Message column is left blank.

The **PT Table** column indicates whether the message has an entry in the Problem Threshold table. A value of “Y” indicates an entry in the table. See the *MAINVIEW for CICS Customization Guide* for information about modifying that table.

**Table A-1**      **Monitor Messages (Part 1 of 6)**

Message	Monitor	PT Table
FT041 TRAN XXXXXXXXX TASK 00000 USING NNNNNNK OF STORAGE	@TSKS	
	@PRB2	
FT042 TRAN XXXXXXXXX TASK 00000 HAS USED NNNNNN.N CPU SEC	@TSKC	Y
	@PRB2	Y
FT043 TRAN XXXXXXXXX TASK 00000 EXECUTING NNNNNN.N SECONDS	@PRB2	Y
FT044 TRAN XXXXXXXXX TASK 00000 CONVERSE WAIT NNNNNN.N SEC	@PRB2	Y
FT045 TRAN XXXXXXXXX TASK 00000 ISSUED NNNNNN FILE CALLS	@TSKF	Y
	@PRB2	Y
FT046 CICS CURRENTLY USING NNNN.N PERCENT OF CPU	@GLBT	Y

Table A-1 Monitor Messages (Part 2 of 6)

Message	Monitor	PT Table
	@PRB4	
FT047 CICS CURRENT PAGEIN RATE NNNNN.N / SECOND	@PRB4	Y
FT048 CICS EXECUTING NNNNNN.N TRANSACTIONS / SECOND	@PRB4	Y
FT049 CICS EXECUTING NNNNNN.N TERMINAL TRANSACTIONS / SEC	@PRB4	Y
FT050 CICS CURRENTLY RUNNING SHORT ON STORAGE	@PRB1	
FT051 CICS DYNAMIC STORAGE AREA IN USE AT NNNN.N PERCENT	@PRB1	Y
FT052 CICS HAS GONE SHORT ON STORAGE NNNNNN TIMES	@PRB1	Y
FT053 CURRENTLY AT CICS MAXIMUM TASK CONDITION	@PRB1	
FT054 CICS CURRENTLY AT NNNN.N PERCENT OF MAXIMUM TASK	@PRB1	Y
FT055 CICS HAS REACHED MAXIMUM TASK NNNNNN TIMES	@PRB1	Y
FT056 CURRENTLY AT ACTIVE MAXIMUM TASK CONDITION	@PRB1	
FT057 CICS CURRENTLY AT NNNN.N PERCENT OF ACTIVE MAX TASK	@PRB1	Y
FT058 HIGHEST NUMBER OF ACTIVE TASKS WAS NNNNNN	@PRB1	Y
FT059 CURRENTLY AT DL/I MAXIMUM TASK CONDITION	@PRB1	
FT060 CICS CURRENTLY AT NNNN.N PERCENT OF DL/I MAX TASK	@PRB1	Y
FT061 CICS HAS REACHED DL/I MAX TASK NNNNNN TIMES	@PRB1	Y
FT062 DL/I BUFFER SUBPOOL I/O PERCENTAGE IS NNNN.N	@PRB1	Y
FT063 CICS RUNAWAY TASK CONTROL IS SHUT OFF	@PRB1	
FT064 RUNAWAY TASKS HAVE OCCURRED NNNNNN TIMES	@PRB1	Y
FT065 NNNNNN TASKS HAVE BEEN STALL PURGED	@PRB1	Y
FT066 NNNNNN STORAGE VIOLATIONS HAVE OCCURRED	@PRB1	Y
FT067 NNNNNN TEMPORARY STORAGE EXTENSIONS CREATED	@PRB1	Y
FT068 NNNNNN TEMPORARY STORAGE SUSPENSIONS HAVE OCCURRED	@PRB1	Y
FT070 NNNNNN TOTAL REQUESTS QUEUED DUE TO S.O.S	@PRB1	Y
FT082 NNNNNN PERCENT OF DTB LOG REQUESTS HAVE SPILLED	@PRB1	Y
FT083 NNNNNN DTB SPILLS MMMMMM DTB LOGS	@PRB1	Y
FT085 NNNNNN PROGRAM INTERRUPTS HAVE OCCURRED	@PRB1	Y
FT086 NNNNNN STORAGE DUMPS HAVE BEEN TAKEN	@PRB1	Y
FT088 TRAN XXXXXXXX HAS HAD NNNNNN STORAGE VIOLATIONS	@PRB1	
FT089 TRAN XXXXXXXX HAS HAD NNNNNN STALL PURGE DUE TO SOS	@PRB1	
FT091 XXXXXXXX INDEX EXCEEDS DATA I/O BY NNNN.N PERCENT	@PRB3	Y
FT092 XXXXXXXX HAS HAD NNNNNN CONTROL AREA SPLITS	@PRB3	Y
FT093 XXXXXXXX HAS HAD NNNNNN CONTROL INTERVAL SPLITS	@PRB3	Y
FT096 XXXXXXXX HAS HAD NNNNNN TASKS WAITING FOR BUFFER	@PRB3	Y

Table A-1 Monitor Messages (Part 3 of 6)

Message	Monitor	PT Table
FT097 XXXXXXXX HAS HAD NNNNNN TASKS WAITING FOR STRING	@PRB3	Y
FT099 XXXXXXXX FETCHED FROM LIBRARY NNNNNN TIMES	@PRB3	Y
FT425 CICS INITIALIZING	@PRB1	
FT426 CICS TERMINATING	@PRB1	
FT517W DB2 INTERFACE xxxxxxxxxx FOR DB2 ID (nnnn)	@DB2N	
FT517I DB2 INTERFACE AVAILABLE FOR DB2 ID (nnnn)	@DB2N	
FT518W IMS INTERFACE UNAVAILABLE FOR IMS ID (nnnn)	@IMSN	
FT518I IMS INTERFACE AVAILABLE FOR IMS ID (nnnn)	@IMSN	
FT536 TRAN ____ TASK ____ DB2 THREAD WAIT nnn.n SECS > ttt.t	@PRB2	Y
FT537 PLAN _____ HAD ____ TASKS WAITING FOR THREAD > tt	@PRB3	Y
FT538 TRAN ____ TASK ____ SQL (XXXXXX) WAIT nnn.n > ttt.t	@PRB2	Y
FT539 TRAN aaaa TASK nnnnn ISSUED xxxxxx DB CALLS	@TSKD	Y
	@PRB2	Y
FT540 TRAN XXXXXXXX TASK 00000 USING NNNNNNK OF 24bit STG	@TSKB	Y
	@PRB2	Y
FT541 TRAN XXXXXXXX TASK 00000 USING NNNNNNK OF 31bit STG	@TSKA	Y
	@PRB2	Y
FT542 CICS PRIVATE STORAGE IN USE AT NNNN.N PERCENT	@GLBP	Y
FT543 CICS EXT-PRIVATE STORAGE IN USE AT NNNN.N PERCENT	@GLBE	Y
FT544 USER CPU IS CURRENTLY IN USE AT NNNN.N PERCENT	@GLBU	Y
FT545 CICS TS MAIN USING NNNNNNK OF STORAGE	@GLBM	Y
FT546 CICS TS AUX USING NNNNNNK OF STORAGE	@GLBX	Y
FT547 CICS TD DFHINTRA IN USE AT NNNN.N PERCENT	@GLBD	Y
FT604 DESTID XXXX EXCEEDS TRIGGER. NNNNNN RECS IN QUEUE	@TDQT	
FT605 DESTID XXXX HAS NNNNNN RECORDS IN QUEUE	@TDQL	Y
FT606 CICS TS BUFFERS IN USE AT NNNN.N PERCENT	@TSBU	Y
FT607 CICS TS CURRENT BUFFER WAITS ARE NNNNNN	@TSBW	Y
FT608 CICS TS STRINGS IN USE AT NNNN.N PERCENT	@TSSU	Y
FT609 CICS TS CURRENT STRING WAITS ARE NNNNNN	@TSSW	Y
FT610 CICS TD BUFFERS IN USE AT NNNN.N PERCENT	@TDBU	Y
FT611 CICS TD CURRENT BUFFER WAITS ARE NNNNNN	@TDBW	Y
FT612 CICS TD STRINGS IN USE AT NNNN.N PERCENT	@TDSU	Y
FT613 CICS TD CURRENT STRING WAITS ARE NNNNNN	@TDSW	Y
FT614 CLASS XXXXXXXX IS AT NNNN.N PERCENT OF MAX TASK	@CMXT	Y

Table A-1 Monitor Messages (Part 4 of 6)

Message	Monitor	PT Table
FT1010W (nn) hh:mm:ss AVG RESPONSE TIME(param) = value (>thrshld)	@RESP	
FT1011I hh:mm:ss AVG RESPONSE TIME(param) NO LONGER > value	@RESP	
FT1020W (nn) hh:mm:ss AVG ELAPSED TIME(param) = value (>thrshld)	@ELAP	
FT1021I hh:mm:ss AVG ELAPSED TIME(param) NO LONGER > value	@ELAP	
FT1030W (nn) hh:mm:ss AVG INPUT Q TIME(param) = value (>thrshld)	@INPQ	
FT1031I (nn) hh:mm:ss title(p) NO LONGER > value	@INPQ	
FT1040W (nn) hh:mm:ss TRANS PROCESSED(param) = value IN intrvl (>thrshld)	#PROC	
FT1041I hh:mm:ss TRANS PROCESSED(param) NO LONGER > value	#PROC	
FT1050W (nn) hh:mm:ss CICS DSA UTILIZATION(param) = value (>thrshld)	#DSIZ	
FT1050W (nn) hh:mm:ss DSA AVAILABLE STORAGE(p) = v (>thrshld)	#DSTO	
FT1050W (nn) hh:mm:ss TOTAL EDSA SIZE(p) = v (>thrshld)	#ESIZ	
FT1050W (nn) hh:mm:ss EDSA AVAILABLE STORAGE(p) = v (>thrshld)	#ESTO	
FT1050W (nn) hh:mm:ss CICS DSA UTILIZATION(p) = v (>thrshld)	DSUT	
FT1050W (nn) hh:mm:ss DSA PAGES AVAILABLE (p) = v (>thrshld)	#DSAV	
FT1050W (nn) hh:mm:ss EDSA PAGES AVAILABLE(p) = v (>thrshld)	#ESAV	
FT1051I hh:mm:ss CICS DSA UTILIZATION(param) NO LONGER > value	#DSIZ	
FT1051I (nn) hh:mm:ss DSA AVAILABLE STORAGE(p) NO LONGER > value	#DSTO	
FT1051I (nn) hh:mm:ss EDSA PAGES AVAILABLE(p) NO LONGER > value	#ESAV	
FT1051I (nn) hh:mm:ss TOTAL EDSA SIZE(p) NO LONGER > value	#ESIZ	
FT1051I (nn) hh:mm:ss EDSA AVAILABLE STORAGE(p) NO LONGER > value	#ESTO	
FT1051I (nn) hh:mm:ss CICS DSA UTILIZATION(p) NO LONGER > value	DSUT	
FT1051I (nn) hh:mm:ss DSA PAGES AVAILABLE (p) NO LONGER > value	#DSAV	
FT1060W (nn) hh:mm:ss CICS STORAGE VIOLATIONS(param) = value (>thrshld)	@SVCT	
FT1061I hh:mm:ss CICS STORAGE VIOLATIONS(param) NO LONGER > value	@SVCT	
FT1070W (nn) hh:mm:ss CICS MAXIMUM TASK PCT(param) = value (>thrshld)	MXTC	
FT1071I hh:mm:ss CICS MAXIMUM TASK PCT(param) NO LONGER > value	MXTC	
FT1080W (nn) hh:mm:ss CICS MAX ACTIVE TASK %(param) = value (>thrshld)	AMXT	
FT1090W (nn) hh:mm:ss CICS PROGRAM INTERRUPTS(param) = value (>thrshld)	@PICT	
FT1091I hh:mm:ss CICS PROGRAM INTERRUPTS(param) NO LONGER > value	@PICT	
FT1100W (nn) hh:mm:ss CICS STORAGE DUMPS(param) = value (>thrshld)	IDCT	
FT1100W (nn) hh:mm:ss CICS STORAGE DUMPS(p) = v (>thrshld)	SDCT	
FT1101I (nn) hh:mm:ss CICS STORAGE DUMPS(param) NO LONGER > value	IDCT	
FT1101I (nn) hh:mm:ss CICS STORAGE DUMPS(p) NO LONGER > value	SDCT	
FT1110W (nn) hh:mm:ss # OF CICS SYSTEM PROBLEMS(param) = value (>thrshld)	PRB1	

Table A-1 Monitor Messages (Part 5 of 6)

Message	Monitor	PT Table
FT1110W (nn) hh:mm:ss CSA UTILIZATION(p) = v (>thrshld)	CSUT	
FT1110W (nn) hh:mm:ss ECSA UTILIZATION(p) = v (>thrshld)	ECSUT	
FT1110W (nn) hh:mm:ss LSR LOOKASIDE RATE (p) = v (>thrshld)	LSRL	
FT1110W (nn) hh:mm:ss LSR STRINGS IN USE(p) = v (>thrshld)	LSRS	
FT1110W (nn) hh:mm:ss LSR STRING WAITS (p) = v (>thrshld)	LSRW	
FT1110W (nn) hh:mm:ss PROGRAM STORAGE SIZE(p) = v (>thrshld)	PGMS	
FT1110W (nn) hh:mm:ss TSUTE STORAGE SIZE(p) = v (>thrshld)	TSTE	
FT1111I hh:mm:ss # OF CICS SYSTEM PROBLEMS(param) NO LONGER > value	PRB1	
FT1111I (nn) hh:mm:ss CSA UTILIZATION(p) NO LONGER > value	CSUT	
FT1111I (nn) hh:mm:ss LSR STRING WAITS (p) NO LONGER > value	LSRW	
FT1111I (nn) hh:mm:ss TSUTE STORAGE SIZE(p) NO LONGER > value	TSTE	
FT1111I (nn) hh:mm:ss LSR LOOKASIDE RATE (p) NO LONGER > value	LSRL	
FT1111I (nn) hh:mm:ss ECSA UTILIZATION(p) NO LONGER > value	ECSUT	
FT1111I (nn) hh:mm:ss LSR STRINGS IN USE(p) NO LONGER > value	LSRS	
FT1111I (nn) hh:mm:ss PROGRAM STORAGE SIZE(p) NO LONGER > value	PGMS	
FT1120W (nn) hh:mm:ss # OF CICS TASK PROBLEMS(param) = value (>thrshld)	@PRB2	
FT1121I hh:mm:ss AVG ELAPSED TIME(param) NO LONGER > value	@PRB2	
FT1130W (nn) hh:mm:ss # OF CICS RESOURCE PROBLEMS(param) = value (>thrshld)	@PRB3	
FT1131I hh:mm:ss AVG INPUT Q TIME(param) NO LONGER > value	@PRB3	
FT1140W (nn) hh:mm:ss # OF CICS GLOBAL PROBLEMS(param) = value (>thrshld)	@PRB4	
FT1141I hh:mm:ss TRANS PROCESSED(param) NO LONGER > value	@PRB4	
FT1150W (nn) hh:mm:ss # OF CICS MONITOR EXCEPTIONS(param) = value (>thrshld)	@MONI	
FT1151I hh:mm:ss # OF CICS MONITOR EXCEPTIONS(param) NO LONGER > value	@MONI	
FT1160W (nn) hh:mm:ss CICS INTERVAL CONTROL(param) = value (>thrshld)	IICE	
FT1161I (nn) hh:mm:ss CICS INTERVAL CONTROL(param) NO LONGER > value	IICE	
FT1170W (nn) hh:mm:ss AUTOMATIC INITIATE DESC(param) = value (>thrshld)	IAID	
FT1171I (nn) hh:mm:ss AUTOMATIC INITIATE DESC(param) NO LONGER > value	IAID	
FT1180W (nn) hh:mm:ss OSCORE BELOW = value (<thrshld)	GBLO	
FT1181I (nn) hh:mm:ss OSCORE BELOW NO LONGER < value	GBLO	
FT1190W (nn) hh:mm:ss LSQA BELOW = value (<thrshld)	GBLQ	
FT1191I (nn) hh:mm:ss LSQA BELOW NO LONGER < value	GBLQ	
FT1200W (nn) hh:mm:ss TASKS ENQUEUE = value (>thrshld)	ENQC	
FT1201I (nn) hh:mm:ss TASKS ENQUEUEUD NO LONGER > value	ENQC	



**Table A-1      Monitor Messages (Part 6 of 6)**

<b>Message</b>	<b>Monitor</b>	<b>PT Table</b>
FT1210W (nn) hh:mm:ss TASKS ENQUEUE = value (>thrshld)	ENQW	
FT1211I (nn) hh:mm:ss TASKS ENQUEUEUD NO LONGER > value	ENQW	
FT1220W nn) hh:mm:ss JOURNALS WAITING REPLY = value (>thrshld)	JRNR	
FT1221I (nn) hh:mm:ss JOURNALS WAITING REPLY NO LONGER > value	JRNR	



---

# Appendix B    Keyword Parameters

The tables in this appendix describe the keyword parameters that can be specified with a data collection monitor.

## Nonmodifiable Keyword Options

Certain keyword options cannot be modified (MOD=reqid) because previously collected history would be distorted. These options are

INTERVAL  
RANGES  
START  
TITLE

## Selection Criteria

Trace and workload monitor requests can be qualified with selection criteria keywords as described in the tables in “Keywords” on page B-2. Once a trace request is activated, only certain keywords can be changed. To change the others, the trace request must be stopped and reactivated.

A “+” character can be used as a generic name qualifier for a workload monitor or summary trace request. It is not valid for a detail trace request.

# Keywords

The syntax for specifying keyword options is free format and keyword-oriented. Any number of blanks, commas, slashes, or parentheses can be interspersed in the text between keywords to improve readability; they are ignored during request processing. The equal sign between keyword and operand is optional, but is recommended to improve readability.

The keywords define a timer request function. Table B-1, “Keyword Summary” describes each function and the keywords that are used. It is an index to the tables that follow. Each table groups the keywords by function, lists the keywords alphabetically, defines applicable operands, and describes what the keyword does.

**Table B-1      Keyword Summary (Part 1 of 2)**

Table title	Keywords	
Keywords to Define Requests	BLK MOD PRG REQ	
Keywords to Define Request Activation	INTERVAL RST START STOP STOPCNT TARGET TGT	I
Keywords to Define Warnings (monitors only)	WIF WIN WLIM WMAX WVAL WMSG	
Keywords to Define Special Options	LOG PLOTMAX QIS RANGES TITLE T	
Keywords to Define Application Trace Parameters	GROUPEIP LOGTRAC STORAGE TRBUFF TRSIZE TYPE WRAP	ST
Keywords to Define Workload Selection Criteria for Application Trace and Workload Monitors CLASS is valid for Workload Monitors only. AND logic is used for keywords. OR logic is used for keyword operands.	CLASS TRAN USERID XTRAN XUSERID	PROG TERM XPROG XTERM

**Table B-1      Keyword Summary (Part 2 of 2)**

Table title	Keywords
Keywords to Define Trace Logging for Application Trace	TRARCSTC TRCYL TRDISP TRDSN TRNUMDS TRREUSE TRMSDCL TRSMCMCL TRSMSSCL TRSWTIME TRSUFFIX TRVOLS
Keywords to Define Exception Filters for Application Trace	ABORT CICSFILE CICS4GL CPU DBRQ DBRQC ELAP FCCAL FCWT FCWTC IRWT IRWTC PLAN PSB SHWM SHWME STGOE SUST USTGO XCWT XCWTC

**Table B-2      Keywords to Define Requests (Part 1 of 2)**

Keyword	Operand	Description	Service
BLK		Identifies a member in BBPARM that contains predefined service requests.	All
	mname	Is a member name in BBPARM.	
	RRR	Resets all requests according to their RST options. This is the same as starting CICS after the requests were quiesced. This operand could be used at midnight to reset statistics for daily monitors.	
	SSS	Is used internally to start services at CICS startup.	
	ZZZ	Is used internally to quiesce services at CICS shutdown.	
MOD	reqid	Modifies an existing request.	All

**Table B-2 Keywords to Define Requests (Part 2 of 2)**

Keyword	Operand	Description	Service
PRG		Purges existing request or requests (frees the request block).	All
	reqid	Purges a single request.	
	ALL	Purges all existing requests if the user is authorized.	
REQ	reqid	Defines a new request.	All

**Table B-3 Keywords to Define Request Activation**

Keyword	Operand	Description	Service
INTERVAL I	hh:mm:ss	Specifies the time interval between successive invocations of the requested service. The default is one minute (00:01:00) or as specified by the user in the BBIISP00 member of the BBPARM data set.  It can be used with the LOG keyword to request automatic logging of a display to the BBI-SS PAS Image log.	All
RST		Defines the restart option to be used when a service is quiesced because of an inactive CICS region or BLK=RRR request. The default is HOT.	All
	HOT	Restarts the service automatically without the loss of history data. The intervals during which CICS was terminated show values of zero.	
	COLD	Restarts the service automatically; all previously collected data is deleted.	
	PUR	Purges the service automatically when the target CICS starts.	
	QIS	Keeps the service in a quiesced state until it is purged by an authorized user.	
START	hh:mm:ss	Requests processing start time. If the time specified is more than 10 minutes prior to the current time, 24 hours are added to the specified time and the request is started the next day. To start a request at midnight, specify 24:00:00.  The default is the next full minute.	All

**Table B-3      Keywords to Define Request Activation (continued)**

Keyword	Operand	Description	Service
STOP	nnn	Requests processing duration in minutes.	All
	hh:mm:ss	Requests processing stop time.  If the time specified is the same as the START time, 24 hours are added to the STOP time.  Processing ends at the end of the last interval before the specified stop time. This time is displayed in the STOP field when the request is viewed with the R, P, M, and W line commands.	
STOPCNT	n	Specifies the number of intervals to be processed.  Requests that have completed without collecting history data are purged.  The default is no limit. Requests are processed until stopped or purged or until the BBI-SS PAS is terminated.	
TARGET  TGT	id	Specifies a 1- to 8-character CICS region identifier.  TARGET is used to override the default target CICS region identified in the TGT field.  (AutoOPERATOR must be installed.) TARGET is required if the IMFC command is used in an AutoOPERATOR EXEC to request monitor services. A message is issued to the BBI-SS PAS Journal log if this keyword is not coded in the request.	All

**Table B-4      Keywords to Define Warnings (Monitor services only) (Part 1 of 2)**

Keyword	Operand	Description	Service
WIF	n	Defines the number of times the exception is to be detected before the first message is sent.  The default is 1.	Monitors
WIN	n	Defines the number of times the exception is to be detected between messages.  The default is 1.	Monitors
WLIM	n	Defines the maximum number of warning messages to be sent for one continuous occurrence of the warning condition. Resets automatically when condition no longer exists. The default is 10.	Monitors

**Table B-4 Keywords to Define Warnings (Monitor services only) (Part 2 of 2)**

Keyword	Operand	Description	Service
WMAX WVAL	n <n	Specifies a warning threshold. The warning condition exists if the current data measurement exceeds the defined threshold. If <n is specified, a warning is issued when the sampled value is less than or equal to the threshold.	Monitors
	NZ (not zero)	Not zero issues a warning when the measured value is greater than zero. The default is 0 or no warnings. If the service measures time, the measurement units are specified in seconds and tenths of seconds (optional).	
WMSG	WTO LOG	Directs warning messages to the system console (WTO) in addition to the active BBI-SS PAS Journal log. The default is to write only to the log.  An existing warning message to the WTO can be reset to the Journal log only by using the LOG operand.  Routing and descriptor codes can be specified for WTO messages in the BBIISP00 member of the BBPARM data set.	Monitors

**Table B-5 Keywords to Define Special Options (Part 1 of 2)**

Keyword	Operand	Description	Service
LOG		Specifies if and when automatic logging occurs. Analyzer, DMON or DWARN, or PLOT displays can be logged to the BBI-SS PAS Image log. For the monitors, a PLOT of the latest data is written to the BBI-SS PAS Image log.	All
	NO	Indicates no logging. This is the default for monitor services.	
	ATSTOP	Indicates logs are displayed when processing of this request is stopped. If QIS=Y has been specified in the request, LOG=ATSTOP is invoked at CICS termination and at BBI-SS PAS termination.	
	ATPD	Indicates logs are displayed at each period of 10 intervals.	
	ATINTVL	Logs display at each interval as specified by the user with the INTERVAL parameter or in the BBIISP00 member of the BBPARM data set. This is the default for analyzers.	
	ATWARN	Logs a plot whenever a warning message is generated by the associated monitor.  NO is the default for the monitor services. ATINTVL is the default for the analyzer services.	



**Table B-5 Keywords to Define Special Options (continued) (Part 2 of 2)**

Keyword	Operand	Description	Service
PLOTMAX	n	Specifies the maximum value for the X-axis of a PLOT graph. Minimum is 50. The specified value is adjusted to the nearest multiple of 50. Percentages displayed by some services are always set at 100.	Monitors
QIS		Defines the action to be taken for the service when CICS is not active.	All
	YES	Specifies that the service is to be quiesced. This is the default for all monitor services.	
	NO	Specifies that the service is to start or continue running. When QIS=NO is specified, monitors that require CICS continue to be scheduled at each interval; however, they return zero values. The BBI-SS PAS Image log contains screen images of these services.	
RANGES	n [,n,n,n]	Up to four upper-limit values can be specified for the distribution range of any data collection monitor service. An implied limit of the maximum data measurement value is always defined internally. This information is used to produce a frequency distribution of the data measurement value at the bottom of the plot display. If RANGES is defined, the distribution is updated at each interval with the current measurement value. A plot of the history displays this distribution. The default is no ranges.	Monitors
TITLE T	text	Defines a service display title and the contents of a warning message (1 to 24 characters). This user-defined title replaces the default service title.  If the title is specified in a BBPARM member as a series of requests, it must be enclosed in single quotes.	Application Trace

**Table B-6 Keywords to Define Application Trace Parameters (Part 1 of 2)**

Keyword	Operand	Description	Service
GROUPEIP	Y N	Identical EIP calls are grouped into one call for detail traces to reduce buffer storage usage.	Application Trace
LOGTRAC	N Y	Y writes all trace records for this request to a unique trace log data set (TLDS) for this trace. The default is N.  If Y is specified with no additional summary or detail trace logging options, a single data set is dynamically allocated using the defaults specified in CMRBEX00 for this CICS.	Application Trace

**Table B-6 Keywords to Define Application Trace Parameters (Part 2 of 2)**

Keyword	Operand	Description	Service
STORAGE ST	nnnK	Specifies the size of the BBI-SS PAS display buffer to be used by the Application Trace service. The default is obtained from member IMFISP00/BBISP00 of the BBPARM data set.	Application Trace
TRBUFF	nnn	Indicates the number of trace buffers to allocate. The default is obtained from member CMRBEX00 of the BBPARM data set.	Application Trace
TRSIZE	nnnK	Indicates the size of trace buffer to use. The default is obtained from member CMRBEX00 of the BBPARM data set.	Application Trace
TYPE	S D	S requests a summary application trace of completed transactions. D requests a detail application trace that collects major events in the life of the transaction, including all exception events. The default is a summary trace.	Application Trace
WRAP	YES NO	Determines trace data wrap in the BBI-SS PAS buffer. The default is YES; new data overlays oldest data. NO stops the trace when the buffer is full. MOD=ATRAC, WRAP=YES resumes the trace.	Application Trace

**Table B-7 Keywords to Define Workload Selection Criteria (Part 1 of 2)**

Keyword	Operand	Description	Service
CLASS	nn	Qualifies workload monitor data collection by the class (0-10) in which the transaction executed (not valid for a workload trace request).  Blank collects data for all classes.	Workload Monitors
PROG	program name	Qualifies a workload trace or monitor data collection by the program used to process the task.	Application Trace Workload Monitors
TRAN	id	Qualifies a workload trace or monitor data collection by the transaction ID used to process the task.	Application Trace Workload Monitors
TERM	id	Qualifies a workload trace or monitor data collection by the terminal ID used to process the task. A 1- to 4-character CICS terminal ID or a 1- to 8-character VTAM ID can be specified.	Application Trace Workload Monitors
USERID	id	Qualifies a workload trace or monitor data collection by the user ID used to process the task. A 1- to 3-character CICS OPID or a 1- to 8-character user ID can be specified.	Application Trace Workload Monitors
XPROG	program name	Excludes a workload trace or monitoring by the program name used to process the task.	Application Trace Workload Monitors
XTRAN	id	Excludes a workload trace or monitoring by the transaction ID used to process the task.	Application Trace Workload Monitors

**Table B-7      Keywords to Define Workload Selection Criteria (Part 2 of 2)**

Keyword	Operand	Description	Service
XTERM	id	Excludes a workload trace or monitoring by the terminal ID used to process the task. A 1- to 4-character CICS terminal ID or a 1- to 8-character VTAM ID can be specified.	Application Trace Workload Monitors
XUSERID	id	Excludes a workload trace or monitoring by the user ID used to process the task. A 1- to 3-character CICS OPID or a 1- to 8-character user ID can be specified.	Application Trace Workload Monitors

**Table B-8      Keywords to Define Trace Logging (Part 1 of 2)**

Keyword	Operand	Description	Service
TRARCSTC	name	Name of the started task (STC) to be initiated to archive data sets for this trace. The default is no archive STC.	Application Trace
TRCYL	n	Primary allocation in cylinders for trace log data sets. The default value specified in CMRBEX00 with the TRCYL keyword is 3.	Application Trace
TRDISP	NEW OLD	NEW (default) indicates none of the data sets exist. All the data sets are allocated when the trace request is processed. If any of the data sets cannot be allocated, the trace request will fail and the data sets successfully allocated will be deleted. OLD indicates all the data sets exist and are valid trace data sets. Existing data will be overlaid. If your user authorization specifies TRALLOC=NO, only OLD will be accepted.	Application Trace
TRDSN	name.V01	Name of the first log data set. It must end in .V01. The default name is generated if this keyword is omitted and TRDISP=NEW. If the keyword value has quotation marks, the name is used as specified. If quotes are not used, the TRPREFIX value specified in CMRBEX00 for this CICS region is added in front of the value supplied. If TRPREFIX was not specified, the ID of the user requesting the trace is used. If TRDSN= is specified without LOGTRAC=, LOGTRAC=Y is assumed.	Application Trace
TRNUMDS	n	Number of trace log data sets to be used for this trace. The default is 1. If TRNUMDS= is specified without LOGTRAC=, LOGTRAC=Y is assumed.	Application Trace
TRREUSE	Y N	Indicates whether to overwrite a log data set that has not been reset. The default is Y.	Application Trace
TRMSDCL	name	Name of the SMS Data Class to be used when allocating this trace data set. The default is specified in CMRBEX00 with the TRMSDCL keyword.	Application Trace

**Table B-8 Keywords to Define Trace Logging (Part 2 of 2)**

Keyword	Operand	Description	Service
TRSMCMCL	name	Name of the SMS Management Class to be used when allocating this trace data set. The default is specified in CMRBEX00 with the TRSMCMCL keyword.	Application Trace
TRSMSSCL	name	Name of the SMS Storage Class to be used when allocating this trace data set. The default is specified in CMRBEX00 with the TRSMSSCL keyword.	Application Trace
TRSWTIME	hh:mm	Specifies the time an automatic log switch from the current log to the next log will occur.	Application Trace
TRSUFFIX	c...	Suffix to be appended to the cluster data set name to make the name of the data component. The default value specified in CMRBEX00 with the TRSUFFIX keyword is D.	Application Trace
TRVOLS	(x,y...)	Volumes to use when allocating a trace log data set. You can specify up to seven volumes. The default value specified in CMRBEX00 with the TRVOLS keyword is SYSDA. Parentheses are required to specify multiple volumes.	Application Trace

**Table B-9 Keywords to Define Exception Filters for Application Trace (Part 1 of 2)**

Keyword	Operand	Description	Service
ABORT	Y N	Selects only the transactions that have abended.	Application Trace
CICSFILE	name	Qualifies a trace by a 1- to 8-character file name.	Application Trace
CICS4GL	name	Qualifies a trace by a 1- to 8-character 4GL name.	Application Trace
CPU	hh:mm:ss ss  <hh:mm:ss <ss	Qualifies a trace by transaction CPU time.	Application Trace
DBRQ	hh:mm:ss ss  <hh:mm:ss <ss	Qualifies a trace by database I/O time.	Application Trace
DBRQC	nnn[K]  <nnn[K]	Qualifies a trace by the number of database I/O waits.	Application Trace
ELAP	hh:mm:ss ss  <hh:mm:ss <ss	Qualifies a trace by transaction response time.	Application Trace
FCCAL	nnn[K]  <nnn[K]	Qualifies a trace by the number of File Control calls.	Application Trace
FCWT	hh:mm:ss ss  <hh:mm:ss <ss	Qualifies a trace by File Control I/O time.	Application Trace
FCWTC	nnn[K]  <nnn[K]	Qualifies a trace by the number of File Control I/O waits.	Application Trace
IRWT	hh:mm:ss ss  <hh:mm:ss <ss	Qualifies a trace by interregion wait time.	Application Trace

**Table B-9      Keywords to Define Exception Filters for Application Trace (Part 2 of 2)**

<b>Keyword</b>	<b>Operand</b>	<b>Description</b>	<b>Service</b>
IRWTC	nnn[K]  <nnn[K]	Qualifies a trace by the number of interregion waits.	Application Trace
PLAN	name	Qualifies a trace by a 1- to 8-character DB2 plan name.	Application Trace
PSB traces	name	Qualifies a trace by a 1- to 8-character PSB name.	Application Trace
SHWM	nnn[K]  <nnn[K]	Qualifies a trace by the DSA storage high-water mark.	Application Trace
SHWME	nnn[K]  <nnn[K]	Qualifies a trace by the EDSA storage high-water mark.	Application Trace
STGOE	nnn[K]  <nnn[K]	Qualifies a trace by EDSA storage occupancy.	Application Trace
SUST	hh:mm:ss ss  <hh:mm:ss <ss	Qualifies a trace by transaction suspend time.	Application Trace
USTGO	nnn[K]  <nnn[K]	Qualifies a trace by DSA storage occupancy.	Application Trace
XCWT	hh:mm:ss ss  <hh:mm:ss <ss	Qualifies a trace by File Control exception wait time.	Application Trace
XCWTC	nnn[K]  <nnn[K]	Qualifies a trace by the number of File Control exceptions.	Application Trace



---

# Index

## Symbols

- #DSAV resource monitor 4-27
- #DSIZ resource monitor 4-27
- #DSTO resource monitor 4-28
- #ESAV resource monitor 4-28
- #ESIZ resource monitor 4-28
- #ESTO resource monitor 4-29
- @CMXT resource monitor 4-9
- @ELAP workload monitor 4-2
- @GLBD resource monitor 4-12
- @GLBE resource monitor 4-12
- @GLBM resource monitor 4-12
- @GLBP resource monitor 4-13
- @GLBT resource monitor 4-13
- @GLBU resource monitor 4-13
- @GLBX resource monitor 4-14
- @INPQ workload monitor 4-2
- @MONI workload monitor 4-11
- @PICT workload monitor 4-9
- @PRB1 workload monitor 4-20
- @PRB2 workload monitor 4-22
- @PRB3 workload monitor 4-23
- @PRB4 workload monitor 4-24
- @PROC workload monitor 4-3, 4-4
- @RESP workload monitor 4-3
- @RSTM CICS workload monitor 4-2
- @SVCT workload monitor 4-31
- @TDBU resource monitor 4-14
- @TDBW resource monitor 4-15
- @TDQL resource monitor 4-16
- @TDQT resource monitor 4-16
- @TDSU resource monitor 4-15
- @TDSW resource monitor 4-15
- @TSBU resource monitor 4-17
- @TSBW resource monitor 4-17
- @TSKA resource monitor 4-4
- @TSKB resource monitor 4-4
- @TSKC resource monitor 4-5
- @TSKD resource monitor 4-5
- @TSKF resource monitor 4-6
- @TSKS resource monitor 4-6

- @TSSU resource monitor 4-17
- @TSSW resource monitor 4-18

## A

- active timer requests
  - display 2-1 to 2-5
  - DMON service 2-16 to 2-18
  - DWARN service 2-18 to 2-20
- line commands
  - M (modify) 2-12
  - P (purge) 2-15
  - R (replicate) 2-14
  - W (show) 2-11
  - Z (stop) 2-16
- PLOT service 2-7 to 2-11
- primary commands 2-6
- AREA command
  - data collection monitors list 2-22
- AutoOPERATOR
  - logging monitor data 1-9
  - starting a monitor 1-2
  - stopping a monitor 1-10

## B

- BBIISP00 member
  - automatic monitor startup 1-7
  - timer facility defaults 3-4
- BBISPRNT data set
  - monitor data 1-9
  - screen images 1-1, 2-1
- BBI-SS PAS
  - active timer requests 3-5 to 3-7
  - default parameters 3-4
  - Image log 1-9, 2-1
  - information display 3-1
  - status 3-3
  - timer facility activity 3-3
  - WTO messages 2-25

## C

- CMRBLK<sub>n</sub> members 1-5
- conventions
  - document 1-xvii

---

typographical 1-xvii  
CSUT resource monitor 4-29

## D

D line command  
    Display 2-23  
data collection monitors  
    automatic startup 1-7  
    displaying data 1-8  
    grouping requests 1-5 to 1-8  
    keyword parameters B-11  
    logging data 1-9  
    overview 1-1, 4-1  
    resource ? 4-27  
    starting 1-2, 2-20  
    stopping 1-10  
    workload 4-2 to 4-4, 4-22  
DB2N resource monitor 4-20  
Display (D) line command 2-23  
DMON service 2-16 to 2-18  
document conventions 1-xvii  
documentation  
    online 1-xvi  
    related 1-xiv  
DSUT resource monitor 4-30  
DWARN service 2-18 to 2-20

## E

ECSUT resource monitor 4-30  
ENQC resource monitor 4-7  
ENQW resource monitor 4-7

## G

GBLO resource monitor 4-18  
GBLQ resource monitor 4-19

## H

help  
    H line command 2-23

## I

IAID resource monitor 4-10  
IDCT resource monitor 4-10  
IICE resource monitor 4-11  
ILOGJCL member 1-10  
IMSN resource monitor 4-19

## J

JRNR resource monitor 4-19

## L

LSRL resource monitor 4-25  
LSRS resource monitor 4-25  
LSRW resource monitor 4-26

## M

Message FT050 4-21  
message FT051 4-21  
message FT052 4-21  
message FT053 4-21  
message FT054 4-21  
message FT055 4-21  
message FT056 4-21  
message FT057 4-21  
message FT058 4-21  
message FT059 4-21  
message FT060 4-21  
message FT061 4-21  
message FT062 4-21  
message FT063 4-21  
message FT064 4-21  
message FT065 4-21  
message FT066 4-21  
message FT067 4-22  
message FT068 4-22  
message FT070 4-22  
message FT082 4-22  
message FT083 4-22  
message FT085 4-22  
message FT086 4-22  
message FT088 4-22



---

message FT089 4-22  
message FT1110W 4-22  
message FT1111I 4-22  
message FT425 4-22  
message FT426 4-22  
monitor thresholds 1-3  
monitors  
    see data collection monitors  
MXTC resource monitor 4-8

## O

online documentation 1-xvi

## P

PGMS resource monitor 4-26  
PLOT service 2-7 to 2-11  
printing  
    monitor data 1-9  
    screen images 1-1, 2-1  
problem thresholds 1-3

## R

related documentation 1-xvi  
related publications 1-xiv  
release notes 1-xvi  
resolution message 4-1, A-1  
resource monitors  
    #DSAV 4-27  
    #DSIZ 4-27  
    #DSTO 4-28  
    #ESAV 4-28  
    #ESIZ 4-28  
    #ESTO 4-29  
    @CMXT 4-9  
    @GLBD 4-12  
    @GLBE 4-12  
    @GLBM 4-12  
    @GLBP 4-13  
    @GLBT 4-13  
    @GLBU 4-13  
    @GLBX 4-14  
    @TDBU 4-14  
    @TDBW 4-15

@TDQL 4-16  
@TDQT 4-16  
@TDSU 4-15  
@TDSW 4-15  
@TSBU 4-17  
@TSBW 4-17  
@TSKA 4-4  
@TSKB 4-4  
@TSKC 4-5  
@TSKD 4-5  
@TSKF 4-6  
@TSKS 4-6  
@TSSU 4-17  
@TSSW 4-18  
CSUT 4-29  
DB2N 4-20  
DSUT 4-30  
ECSUT 4-30  
ENQC 4-7  
ENQW 4-7  
GBLO 4-18  
GBLQ 4-19  
IAID 4-10  
IDCT 4-10  
IICE 4-11  
IMSN 4-19  
JRNR 4-19  
LSRL 4-25  
LSRS 4-25  
LSRW 4-26  
MXTC 4-8  
PGMS 4-26  
SDCT 4-8  
starting 1-2  
TSTE 4-26

## S

S line command  
    Select 3-6  
    Setup 2-23  
SDCT resource monitor 4-8  
Select (S) line command  
    Active Timer Requests list 3-6  
SERVICE option  
    BBI-SS PAS information 3-1  
Setup (S) line command 2-23

---

SLOGJCL member 1-10  
SORT command  
    data collection monitors list 2-22

**X**  
X ON|OFF command 2-6

## T

TARGET parameter  
    monitor requests 1-7, B-5  
timer facility  
    active requests 3-5 to 3-7  
    activity 3-3  
    default parameters 3-4  
    information display 3-1  
timer-driven requests  
    automatic startup 1-7  
    displaying data 1-8, 2-20  
    grouping 1-5 to 1-8  
    keyword parameters B-11  
    logging data 1-9  
    overview 1-1, 4-1  
    resource monitors 4-27  
    starting 1-2, 2-20  
    stopping 1-10  
    workload monitors 4-2 to 4-4, 4-22  
TSTE resource monitor 4-26  
typographical conventions 1-xvii

## W

warning messag 4-1, A-1  
workload monitors  
    #PROC 4-3, 4-4  
    @ELAP 4-2  
    @INPQ 4-2  
    @MONI 4-11  
    @PICT 4-9  
    @PRB1 4-20  
    @PRB2 4-22  
    @PRB3 4-23  
    @PRB4 4-24  
    @RESP 4-3  
    @SVCT 4-31  
    starting 1-2

# END USER LICENSE AGREEMENT NOTICE

BY OPENING THE PACKAGE, INSTALLING, PRESSING "AGREE" OR "YES" OR USING THE PRODUCT, THE ENTITY OR INDIVIDUAL ENTERING INTO THIS AGREEMENT AGREES TO BE BOUND BY THE FOLLOWING TERMS. IF YOU DO NOT AGREE WITH ANY OF THESE TERMS, DO NOT INSTALL OR USE THE PRODUCT, PROMPTLY RETURN THE PRODUCT TO BMC OR YOUR BMC RESELLER, AND IF YOU ACQUIRED THE LICENSE WITHIN 30 DAYS OF THE DATE OF YOUR ORDER CONTACT BMC OR YOUR BMC RESELLER FOR A REFUND OF LICENSE FEES PAID. IF YOU REJECT THIS AGREEMENT, YOU WILL NOT ACQUIRE ANY LICENSE TO USE THE PRODUCT.

This Agreement ("**Agreement**") is between the entity or individual entering into this Agreement ("You") and BMC Software Distribution, Inc., a Delaware corporation located at 2101 CityWest Blvd., Houston, Texas, 77042, USA or its affiliated local licensing entity ("BMC"). "You" includes you and your Affiliates. "Affiliate" is defined as an entity which controls, is controlled by or shares common control with a party. THIS AGREEMENT WILL APPLY TO THE PRODUCT, UNLESS (1) YOU AGREED TO A WEB BASED LICENSE AGREEMENT WITH BMC WHEN ORDERING THE PRODUCT, IN WHICH CASE THAT WEB BASED LICENSE AGREEMENT GOVERNS THE USE OF THE PRODUCT, OR (2) IF YOU DID NOT AGREE TO A WEB BASED LICENSE AGREEMENT WITH BMC WHEN ORDERING THE PRODUCT AND YOU HAVE A WRITTEN LICENSE AGREEMENT WITH BMC, THEN THAT WRITTEN AGREEMENT GOVERNS THE USE OF THE PRODUCT. THE ELECTRONIC AGREEMENT PROVIDED WITH THE PRODUCT AS PART OF THE INSTALLATION OF THE PRODUCT WILL NOT APPLY. In addition to the restrictions imposed under this Agreement, any other usage restrictions contained in the Product installation instructions or release notes shall apply to Your use of the Product.

**PRODUCT AND CAPACITY.** "**Software**" means the object code version of the computer programs provided, via delivery or electronic transmission, to You. Software includes computer files, enhancements, maintenance modifications, upgrades, updates, bug fixes, and error corrections.

"**Documentation**" means all written or graphical material provided by BMC in any medium, including any technical specifications, relating to the functionality or operation of the Software.

"**Product**" means the Software and Documentation.

"**License Capacity**" means the licensed capacity for the Software with the pricing and other license defining terms, including capacity restrictions, such as tier limit, total allowed users, gigabyte limit, quantity of Software, and/or other capacity limitations regarding the Software. For licenses based on the power of a computer, You agree to use BMC's current computer classification scheme, which is available at <http://www.bmc.com> or can be provided to You upon request.

**ACCEPTANCE.** The Product is deemed accepted by You, on the date that You received the Product from BMC.

**LICENSE.** Subject to the terms of this Agreement, as well as Your payment of applicable fees, BMC grants You a non-exclusive, non-transferable, perpetual (unless a term license is provided on an order) license for each copy of the Software, up to the License Capacity, to do the following:

- (a) install the Software on Your owned or leased hardware located at a facility owned or controlled by You in the country where You acquired the license;
- (b) operate the Software solely for processing Your own data in Your business operations; and
- (c) make one copy of the Software for backup and archival purposes only (collectively a "**License**").

If the Software is designed by BMC to permit you to modify such Software, then you agree to only use such modifications or new software programs for Your internal purposes or otherwise consistent with the License. BMC grants You a license to use the Documentation solely for Your internal use in Your operations.

**LICENSE UPGRADES.** You may expand the scope of the License Capacity only pursuant to a separate agreement with BMC for such expanded usage and Your payment of applicable fees. There is no additional warranty period or free support period for license upgrades.

**RESTRICTIONS:** You agree to **NOT**:

- (a) disassemble, reverse engineer, decompile or otherwise attempt to derive any Software from executable code;
- (b) distribute or provide the Software to any third party (including without limitation, use in a service bureau, outsourcing environment, or processing the data of third parties, or for rental, lease, or sublicense); or
- (c) provide a third party with the results of any functional evaluation or benchmarking or performance tests, without BMC's prior written approval, unless prohibited by local law.

**TRIAL LICENSE.** If, as part of the ordering process, the Product is provided on a trial basis, then these terms apply: (i) this license consists solely of a non-exclusive, non-transferable evaluation license to operate the Software for the period of time specified from BMC or, if not specified, a 30 day time period ("**Trial Period**") only for evaluating whether You desire to acquire a capacity-based license to the Product for a fee; and (ii) Your use of the Product is on an AS IS basis without any warranty, and **BMC, ITS AFFILIATES AND RESELLERS, AND LICENSORS DISCLAIM ANY AND ALL WARRANTIES (INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT) AND HAVE NO LIABILITY WHATSOEVER RESULTING FROM THE USE OF THIS PRODUCT UNDER THIS TRIAL LICENSE ("Trial License").** BMC may terminate for its convenience a Trial License upon notice to You. When the Trial Period ends, Your right to use this Product automatically expires. If You want to continue Your use of the Product beyond the Trial Period, contact BMC to acquire a capacity-based license to the Product for a fee.

**TERMINATION.** This Agreement shall immediately terminate if You breach any of its terms. Upon termination, for any reason, You must uninstall the Software, and either certify the destruction of the Product or return it to BMC.

**OWNERSHIP OF THE PRODUCT.** BMC or its Affiliates or licensors retain all right, title and interest to and in the BMC Product and all intellectual property, informational, industrial property and proprietary rights therein. BMC neither grants nor otherwise transfers any rights of ownership in the BMC Product to You. BMC Products are protected by applicable copyright, trade secret, and industrial and intellectual property laws. BMC reserves any rights not expressly granted to You herein.

**CONFIDENTIAL AND PROPRIETARY INFORMATION.** The BMC Products are and contain valuable confidential information of BMC ("Confidential Information"). Confidential Information means non-public technical and non-technical information relating to the BMC Products and Support, including, without limitation, trade secret and proprietary information, and the structure and organization of the Software. You may not disclose the Confidential Information to third parties. You agree to use all reasonable efforts to prevent the unauthorized use, copying, publication or dissemination of the Product.

**WARRANTY.** Except for a Trial License, BMC warrants that the Software will perform in substantial accordance with the Documentation for a period of one year from the date of the order. This warranty shall not apply to any problems caused by software or hardware not supplied by BMC or to any misuse of the Software.

**EXCLUSIVE REMEDY.** BMC's entire liability, and Your exclusive remedy, for any defect in the Software during the warranty period or breach of the warranty above shall be limited to the following: BMC shall use reasonable efforts to remedy defects covered by the warranty or replace the defective Software within a reasonable period of time, or if BMC cannot remedy or replace such defective copy of the Software, then BMC shall refund the amount paid by You for the License for that Software. BMC's obligations in this section are conditioned upon Your providing BMC prompt access to the affected Software and full cooperation in resolving the claim.

**DISCLAIMER. EXCEPT FOR THE EXPRESS WARRANTIES ABOVE, THE PRODUCT IS PROVIDED "AS IS." BMC, ITS AFFILIATES AND LICENSORS SPECIFICALLY DISCLAIM ALL OTHER WARRANTIES, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. BMC DOES NOT WARRANT THAT THE OPERATION OF THE SOFTWARE WILL BE UNINTERRUPTED OR ERROR FREE, OR THAT ALL DEFECTS CAN BE CORRECTED.**

**DISCLAIMER OF DAMAGES. IN NO EVENT IS BMC, ITS AFFILIATES OR LICENSORS LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE OR CONSEQUENTIAL DAMAGES RELATING TO OR ARISING OUT OF THIS AGREEMENT, SUPPORT, AND/OR THE PRODUCT (INCLUDING, WITHOUT LIMITATION, LOST PROFITS, LOST COMPUTER USAGE TIME, AND DAMAGE OR LOSS OF USE OF DATA), EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND IRRESPECTIVE OF ANY NEGLIGENCE OF BMC OR WHETHER SUCH DAMAGES RESULT FROM A CLAIM ARISING UNDER TORT OR CONTRACT LAW.**

**LIMITS ON LIABILITY. BMC'S AGGREGATE LIABILITY FOR DAMAGES IS LIMITED TO THE AMOUNT PAID BY YOU FOR THE LICENSE TO THE PRODUCT.**

**SUPPORT.** If Your order includes support for the Software, then BMC agrees to provide support (24 hours a day/7 days a week) ("Support"). You will be automatically re-enrolled in Support on an annual basis unless BMC receives notice of termination from You as provided below. There is a free support period during the one year warranty period.

(a) **Support Terms.** BMC agrees to make commercially reasonable efforts to provide the following Support: (i) For malfunctions of supported versions of the Software, BMC provides bug fixes, patches or workarounds in order to cause that copy of the Software to operate in substantial conformity with its then-current operating specifications; and (ii) BMC provides new releases or versions, so long as such new releases or versions are furnished by BMC to all other enrolled Support customers without additional charge. BMC may refuse to provide Support for any versions or releases of the Software other than the most recent version or release of such Software made available by BMC. Either party may terminate Your enrollment in Support upon providing notice to the other at least 30 days prior to the next applicable Support anniversary date. If You re-enroll in Support, BMC may charge You a reinstatement fee of 1.5 times what You would have paid if You were enrolled in Support during that time period.

(b) **Fees.** The annual fee for Support is 20% of the Software's list price less the applicable discount or a flat capacity based annual fee. BMC may change its prices for the Software and/or Support upon at least 30 days notice prior to Your support anniversary date.

**VERIFICATION.** If requested by BMC, You agree to deliver to BMC periodic written reports, whether generated manually or electronically, detailing Your use of the Software in accordance with this Agreement, including, without limitation, the License Capacity. BMC may, at its expense, audit Your use of the Software to confirm Your compliance with the Agreement. If an audit reveals that You have underpaid fees, You agree to pay such underpaid fees. If the underpaid fees exceed 5% of the fees paid, then You agree to also pay BMC's reasonable costs of conducting the audit.

**EXPORT CONTROLS.** You agree not to import, export, re-export, or transfer, directly or indirectly, any part of the Product or any underlying information or technology except in full compliance with all United States, foreign and other applicable laws and regulations.

**GOVERNING LAW.** This Agreement is governed by the substantive laws in force, without regard to conflict of laws principles: (a) in the State of New York, if you acquired the License in the United States, Puerto Rico, or any country in Central or South America; (b) in the Province of Ontario, if you acquired the License in Canada (subsections (a) and (b) collectively referred to as the "**Americas Region**"); (c) in Singapore, if you acquired the License in Japan, South Korea, Peoples Republic of China, Special Administrative Region of Hong Kong, Republic of China, Philippines, Indonesia, Malaysia, Singapore, India, Australia, New Zealand, or Thailand (collectively, "**Asia Pacific Region**"); or (d) in the Netherlands, if you acquired the License in any other country not described above. The United Nations Convention on Contracts for the International Sale of Goods is specifically disclaimed in its entirety.

**ARBITRATION. ANY DISPUTE BETWEEN YOU AND BMC ARISING OUT OF THIS AGREEMENT OR THE BREACH OR ALLEGED BREACH, SHALL BE DETERMINED BY BINDING ARBITRATION CONDUCTED IN ENGLISH. IF THE DISPUTE IS INITIATED IN THE AMERICAS REGION, THE ARBITRATION SHALL BE HELD IN NEW YORK, U.S.A., UNDER THE CURRENT COMMERCIAL OR INTERNATIONAL, AS APPLICABLE, RULES OF THE AMERICAN ARBITRATION ASSOCIATION. IF THE DISPUTE IS INITIATED IN A COUNTRY IN THE ASIA PACIFIC REGION, THE ARBITRATION SHALL BE HELD IN SINGAPORE, SINGAPORE UNDER THE CURRENT UNCITRAL ARBITRATION RULES. IF THE DISPUTE IS INITIATED IN A COUNTRY OUTSIDE OF THE AMERICAS REGION OR ASIA PACIFIC REGION, THE ARBITRATION SHALL BE HELD IN AMSTERDAM, NETHERLANDS UNDER THE CURRENT UNCITRAL ARBITRATION RULES. THE COSTS OF THE ARBITRATION SHALL BE BORNE EQUALLY PENDING THE ARBITRATOR'S AWARD. THE AWARD RENDERED SHALL BE FINAL AND BINDING UPON THE PARTIES AND SHALL NOT BE SUBJECT TO APPEAL TO ANY COURT, AND MAY BE ENFORCED IN ANY COURT OF COMPETENT JURISDICTION. NOTHING IN THIS AGREEMENT SHALL BE DEEMED AS PREVENTING EITHER PARTY FROM SEEKING INJUNCTIVE RELIEF FROM ANY COURT HAVING JURISDICTION OVER THE PARTIES AND THE SUBJECT MATTER OF THE DISPUTE AS NECESSARY TO PROTECT EITHER PARTY'S CONFIDENTIAL INFORMATION, OWNERSHIP, OR ANY OTHER**

**PROPRIETARY RIGHTS. ALL ARBITRATION PROCEEDINGS SHALL BE CONDUCTED IN CONFIDENCE, AND THE PARTY PREVAILING IN ARBITRATION SHALL BE ENTITLED TO RECOVER ITS REASONABLE ATTORNEYS' FEES AND NECESSARY COSTS INCURRED RELATED THERETO FROM THE OTHER PARTY.**

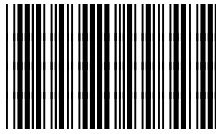
**U.S. GOVERNMENT RESTRICTED RIGHTS.** The Software under this Agreement is "commercial computer software" as that term is described in 48 C.F.R. 252.227-7014(a)(1). If acquired by or on behalf of a civilian agency, the U.S. Government acquires this commercial computer software and/or commercial computer software documentation subject to the terms of this Agreement as specified in 48 C.F.R. 12.212 (Computer Software) and 12.211 (Technical Data) of the Federal Acquisition Regulations ("**FAR**") and its successors. If acquired by or on behalf of any agency within the Department of Defense ("**DOD**"), the U.S. Government acquires this commercial computer software and/or commercial computer software documentation subject to the terms of this Agreement as specified in 48 C.F.R. 227.7202 of the DOD FAR Supplement and its successors.

**MISCELLANEOUS TERMS.** You agree to pay BMC all amounts owed no later than 30 days from the date of the applicable invoice, unless otherwise provided on the order for the License to the Products. You will pay, or reimburse BMC, for taxes of any kind, including sales, use, duty, tariffs, customs, withholding, property, value-added (VAT), and other similar federal, state or local taxes (other than taxes based on BMC's net income) imposed in connection with the Product and/or the Support. This Agreement constitutes the entire agreement between You and BMC and supersedes any prior or contemporaneous negotiations or agreements, whether oral, written or displayed electronically, concerning the Product and related subject matter. No modification or waiver of any provision hereof will be effective unless made in a writing signed by both BMC and You. You may not assign or transfer this Agreement or a License to a third party without BMC's prior written consent. Should any provision of this Agreement be invalid or unenforceable, the remainder of the provisions will remain in effect. The parties have agreed that this Agreement and the documents related thereto be drawn up in the English language. Les parties exigent que la présente convention ainsi que les documents qui s'y rattachent soient rédigés en anglais.

SW EULA Int 030102



## Notes



\*17387\*